DEAR USER

The key system TI 730i was developed for our complete line of PABX such as Modulare i, Conecta, Corp 6000, 8000 and 16000. Athough these PABX's offer various features, the TI 730i will automatically configure itself when connected.

Please make sure to explore this manual in full to avoid problems in installing and operating this key system.

Your opinion is valuable to us and therefore we appreciate your comments and observations to assist us in improving the quality of the information contained herein .

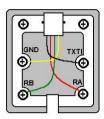
Product Manual Development Dept document@intelbras.com.br Fax: ++ 55 48 32819719

Version: 0.1/07

SAFETY RECOMMENDATIONS

- •Avoid placing the key system next to equipment that generate heat, or /and interference ;
 - •Avoid exposing the key system to direct sunlight or humidity;
 - •Use only dry clothes to clean your key system.

Tips on how to install the key system



- •Upon connecting the TI 730i to any PABX extension, the key system will automatically configure itself;
- •If you disconnect the TI 730i from an extension, you should cancel the position of the key system as mentioned in this manual.

Max distance between PABX and TI 730i

Modulare i / Conecta		Corp6000/8000/16000		
No of KS	Mtrs	No of KS	Mtrs	
1	140	1	200	
2	70	2	100	
3	35	3	66	

TECHNICAL CHARACTERISTICS

Signaliing

Audio:Call (ring);

Audio Prompt (beep):

Visual:LED's; Line:MF.

Power supply 12 Vdc (+10%, -30%).

Weight

Gross: 1,05 Kgs Net: 0,855 kgs **Power Consumption**

0.73 Watts

Environmental conditions

Temp: 00 degC to 37 degC; Humidity: 10% to 90%.

Dimensions (mm)

Height: 10 Width: 181 Depth: 220

GETTING TO KNOW YOUR TI 730i

LCD

The message Fig.1 will always appear when the key system is in standby mode:

MM/DD/RR	DAY
HH:MM:SS	RIM

The upper line indicates : day, month, year and week day :

Sun - Sunday Wed - Wednesday Sat - Saturday Mon - Monday Thu - Thursday Tues - Tuesday

Fri - Friday

The lower line indicates: Time, mode of operation, and type of alarm:

log - call logging: indicates problems with printer or call logging.

Cal - calender alarm : indicates calender reset.

Mem – indicates call buffer.

Blk – alarm access denied : buffer full and external access through operator.

Ngt - nightmode alarm : PABX in nightmode.

Important!

In case of various alarms being programmed, they will appear in a one second sequence.

Programmable Keys

The upper pannel of the TI 730i comes with a laber that will allow you to configure the kevs and annotate the function of each feature.



Upper Pannel Label

Navigation keys

The below keys will allow you to navigate through the LCD menu to program the various functions of the TI 730i. During standby these keys can be used to adjust the volume of the Mic or the brightness of the LCD:



move cursor right.



move cursor left.



move cursor up or to previous screen.



move cursor down or to next screen .



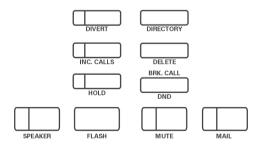
Enter in programming mode. (ENTER)



Return to previous screen, exit funtion or menu programming.

Predetermined functions keys

The below keys have predetermined functions:



SPEAKER access speaker function, use headset..

FLASH

MUTE stop voice transmission.

MAIL access voice mail.

DIVERT access call divert menu.

DIRECTORY access phone directory.

INC. CALLS indicates unanswered, unswered and outgoing calls.

DELETE delete cursor field.

HOLD hold external call.

BRK CALL/DND function broker call and DND configuration.

- •Keys for entering and editing text;
- •Speed dial:
- •dial (telephone).
- X

configuration of some services offered by telecom carriers.



configuration of some services offered by telecom carriers as well $\,\,$ as memory of LND and RECALL .

STARTING THE TI 730i

When the key system is connected, the following is displayed : TI 730i Intelbras Version X.Y.

The upper pannel LED's will flash sequencially to indicate proper communication between the TL730i and the PABX

Finally the LCD displays: KTS _ PABX Intelbras.

Error Message

Error KTS: KTS problem.

Communication error: Problem with communication.

KTS capacity exceeded: Maximum TI 730i capacity reached

Possible reasons:

- •PABX and TI 730i powered on at the same time. Check connection.
- •Versions PABX and TI 730i incompatible.
- •Interference from equipment or connection problem between TI 730i and PABX.

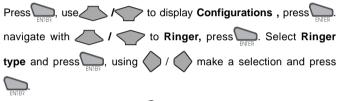
TI 730i in standby

05/19/04 WED 09:37:05

CONFIGURATING THE TI 730i

Ringer

Four types of ringer sounds for incoming calls .



To skip confirmation press

Speed Dial

First, you must associate the keys 0 and 9 with phone directory numbers. Check the item "Configuring Speed Dial for a phone directory number".

With the handset off-hook, Speaker ON, or TI 730i in standby, hold down the desired key (0 to 9) for 2 seconds to display the name or number on the LCD.

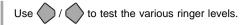
Ringer level

2 levels: High or Low.

Factory settings: High.

Press NIER, navigate with I to Configurations, press NIER. use I to display Ringer, press NIER. Select Ringer volume, press NIER, use I to select the volume,

press ENTER.



Observation: The Speaker LED will always flash regardless of the ringer type.

Handset Volume

Levels: 6.

With the handset off-hook:

Press \(\bigcup / \line\) to access the volume selection option and select the desired level using \(\bigcup / \line\). The TI 730i will automatically return to the previous screen.

Factory settings: Level 4.

Volume of SPEAKER

Levels: 6

With SPEAKER key activated:

Press \(\bigcirc / \infty \) to access volume selection option, select the desired level using \(\bigcirc / \infty \). The TI 730i will automatically return to the previous screen.

Factory settings: Level 4.

LCD brightness

Levels: 4.

While in standby:

Press \(\bigcup / \Q \) to access brightness selection options, select the appropriate level using \(\bigcup / \Q \). The TI 730i will automatically return to the previous screen.

Factory settings: Level 2.

Lock keypad

Activation : Press and *

Desactivate: Press and *

During an incoming call, the keypad is unlocked. Once the call is desconnected the keypad lock is reactivated.

Note: TI 730i must be in standby.

Audio prompts

One Beep: PABX sends a message.

One beep each second: Handset left off-hook for more than 2 minutes.

On the display appears: "Put handset on-hook".

Factory settings: - High

Two beeps + 1 second pause : Reminder ON

Factory settings: **High**.

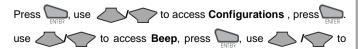
Three beeps : Alarm ON. Factory settings : **High**.

Important: When the TI 730i is in configuration mode, phone directory or call inquiry and Reminder is OFF, the beeps will be emitted when the TI 730i returns to standby. No beeps will be emitted if the TI 730i is in babyphone mode. Only the key system programmed as **attendant** will receive Alarm beeps.

Off-hook beeps

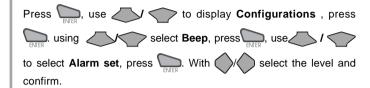
Press \bigcap_{ENIER} , use \bigcap to display **Configurations**, press \bigcap_{ENIER} , use \bigcap to access **Beep** \bigcap_{ENIER} , use \bigcap to access **Handset off-hook**, press \bigcap_{ENIER} . Using \bigcap select the desired level and press \bigcap_{ENIER} to confirm.

Reminder beep volume



select **Reminder** and press . Use . Use to select the level and press to confirm.

Beep volume for alarm ON

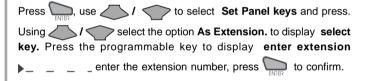


Configuring the pannel keys

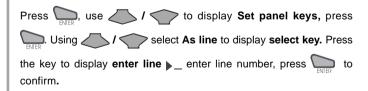
You can associate a predetermined function with all 25 keys available at the upper pannel.

To exit the **MENU**, press various times or hold it down for 2sec.

Specific extension



Specific line



Specific group



number and press to confirm.

Doorphone 1 or 2

Press , use to display Set panel keys, press Select As doorphone 1 (2) to display select key. Press the desired key to display enter doorphone 1 (2) and press Select to confirm.

Command 1 or 2

Press enter, use to display Set panel keys, press enter.

Using select As Command 1 (2). and then select key.

Press the desired key to display enter Command 1 (2) and press to confirm.

Important: The feature is not available with Modulare i / Conecta.

Activating/desactivating Extension Lock

Press , use / to display **Set panel keys**, press Using select **Activate lock** to display **select key**. Press the desired key to display **activate** and press hills to confirm.

Activating/desactivating Pager

Press , use to display Set panel keys, press Using select Activate pager to display select key. Press the desired key to display activate and press ENER to confirm.

Important: The feature is not available with Modulare i / Conecta.

Boss/Secretary 1 or 2

Press ener, use to display Set panel keys, press select Activate Boss/Secret 1 (2) to display select key. Press the desired key to display activate B/S 1 (2) and press to confirm.

Activating/desactivating Babyphone

Press , use to display Set panel keys, press Select Lysing select Activate Babyphone. to display select key. Press the desired key to display activate Babyphone and press ENER to confirm.

Boss/Secretary 1 or 2 speaker

Press , use to display Set panel keys, Press Using select Activate speaker B/S 1 to display select key. Press the desired key to display activate speaker and press to confirm.

General Ring

Press , use to display Set panel keys, press
Using select Activate General Ring. to display select key. Press the desired key to display activate General Ring and press to confirm.

Checking key configuration

Press Press Using I select show key config. to display select key. Press the desired key to display press enter to see config. The display will automatically return to standby.

Cancel key configuration

Press Interview of the display set panel keys, press Interview of the display set panel keys, press Interview of the display select cancel key Configuration to display select key. Press the desired key to display Cancel Configuration? press to confirm

USING YOUR TI 730i

The use of the key could be affected if there is interference next to the equipment.

Answering calls

Press ______ to hang up, press _____ again.

If the PABX is without a caller ID board, the following message appears:

Answer call via:___.

Unanswered calls

The LED will flash.

Making an Intercom

Press the **Extension number** or the key programmed as **Extension**. An intercom ring is idenified by two medium rings.

Situation with Extensions programmed as direct access key:

Led ON: extension busy,

Led FLASHING: extension receiving a call;

Led OFF: extension free.

If the extension you are calling is a key system, you can use a message to request a call back by pressing 7;

Program recall, press #

Calling a group

Press the key programmed as Group.

Calling group Boss-Secretary

See "Configurating pannel keys":

pressing programmed keys you can automatically dial the extensions;
 pressing programmed keys as Interphone boss-secretary, you can access the extension. The handsfree function of the called party will automatically be activated.

Types of Group:

- one boss and one secretary,
- one boss and two secretaries;
- •two bosses and one secretary;
- •two bosses and two secretaries.

Check your PABX manual for more details.

Making external calls

Press 0 or 9 (please check the PABX manual) or the key programmed as *Line* or *Route*, wait for dial tone and dial the number.

- •Led ON: line busy;
- •Led flashing fast: line receiving or with parked call;
- •Led flashing slowly: call on hold;
- •Led OFF: line is free.

If you have a blocked line or extension without access category, you receive the following message: **Access denied to this service.** followed by a beep.

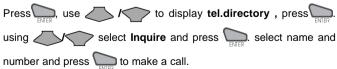
If accessing a busy tone, press #____. Your extension rings once the line is free. Check your PABX manual for more details.

Making external calls through special routes

Press the key programmed as **Route**, wait for dial tone and dial the number. Check "**Configurating the pannel keys**". And your PABX manual on how to program special routes".

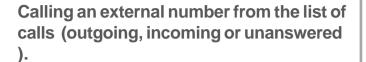
Making external calls using the telephone directory

Press DIRECTORY. to access the phone directory. You can also use the **Menu**:



For fast selection, enter the first letter of the name .

To exit menu, keep pressing $\stackrel{\text{\tiny EXIT}}{=}$ until you return to the Calendar display or hold down the key for 2s.



Press look for *Outgoing calls*, *Received calls* or *Missed calls*. Press to make a call.

To exit before making the call, press .

Redial

Press # . (max = 20 digits).

Held calls

Check your PABX manual on how to program the time for held calls . During a call press ______ (the led starts flashiong). Audio beeps are heard if the held time is over. Put the monophone on-hook ou desactivate Hands-free to terminate the call and attend the held call. If the ongoing call is over and the held call time has not exprired, you can capture the call : press 569, ______ or wait until the call rings again on your key system.

Transferring calls

Ring type: Short + long.

If you make an inquiry and want to transfer the call, disconnect or desactivate the **SPEAKER** key.

After performing the function, you must put the phone ON-HOOK.

To an extension

Press + *Extension number* or the key programmed as *Extension*. If the extension is busy, the calls returns to your extension

after 60 Sec. Check your PABX manual for more details".

_					
10	0	\sim	ra	1.1	r
10	α	u	ro	u	L.
	\sim	3		\sim	۳

Press the key programmed as Group.

To group Boss-Secretary

Press the key programmed as Boss-Secretary.

To Voice Mail

Requires VOICE MAIL accessory.

Press ____

Inquiries

During a call inquiry the second call will be put on-hold. To return to the previous call, press +0 .

Extension

Press Extension number or press key programmed as Extension.

Group

Press key programmed as Group.

Group Boss-Secretary

Pess key programmed as Boss-Secretary

Activating external activation during a call

Modulare i

Press key programmed as Command 1.

CORP line

External activation 1: press key programmed as **Command 1**. External activation 2: press key programmed as **Command 2**.

Pager announcement during a call

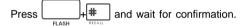
(Require pager board Corp 16000). Press key programmed as *Pager*.

Recall

This function is useful when trying to access a busy line or an extension that is busy or unavailable. Once the line or extension is available you receive a call (long + short ring).

Check the PABX manual on how to program the recall time.

To External number



To a busy/unavailable extension

Over the busy tone, press #

Capture

Note: you cannot capture Alarm calls or recalls.

Capturing a specific extension

Press key programmed as *Extension*. to capture a call or captuting a held call of a specific extension.

Capturing from a group

Press key programmed as Group.

Capturing a held call

Press with the Led ON or press the key corresponding to the line with the held call.

Capturing a parked call

Press the LINE key corresponding to the parked call.

Conference

Type of conferences:
Between 2 extensions
One extension and one external number
Two external numbers.
(beeps will be heard every 30 seconds)

Note: Operator cannot enter in conference with call in the queue.

Announcing a message on the paging system

(Require pager borad for Corp 16000)

Press *Pager*; now your Ti 730 is connected to the pager system. Check your PABX manual for more details

Communicating with the doorphone

Calling the doorphone

Modulare i/Conecta

Press key programmed as Doorphone 1.

CORP line

Doorphone 1: press key programmed as **Doorphone 1**. **Doorphone 2**: press key programmed as **Doorphone 2**.

Opening the doorlock during a call with the doorphone

Only in following conditions:

- Access category;
- Doorphone Attendant;
- Attend doorphone as broker call;
- Capture doorphone call;
- •Receive a call transfer from doorphone.

Answering the doorphone during an external call

The call is identified by the Led of the key programmed as Doorphone and 4 audible beeps.

Press key programmed as Doorphone.

External activation

This feature allows you to activate external devices such as light, bell, etc.. The extension will receive a busy tone when this feature is activated. Check your PABX manual for more details

Modulare i/Conecta

Press key programmed as Command 1.

CORP family

Externa activation 1: press key programmed as Command 1. Externa activation 2: press key programmed as Command 2.

Check the item "External activation time". In you PABX manual.

Accessing your voice messages

Press and wait for messages.

Registering calls

- •10 received calls
- 45 missed calls
- •45 outgoing calls

Once the above memory capacity is reached, the last registered call will be deleted and replaced by a new call.

Checking for registered calls

Press the key NC. CALLS, use to select (Unanswered, Answered or Outgoing), press Use , to display the numbers.

Using To display the talk time of the call, press Press To return to previous display. Keep Pressing or hold down for 2 seconds to return to standby.

Deleting registered calls

Press $\prod_{\text{INC. CALLS}}$, use to select the type of call and press \bigcap_{ENIER} . Select the call and press \bigcap_{DELETE}

Storing calls in the phone directory

Press , use to select the registered call and press . After selecting the number, press and enter the number (max = 16 digits.) Check the item "Storing new name/number in the phone directory". Press to confirm. To cancel, press . Important: To store the number, you should include the name.

Clearing registered calls

Press ____, use ____ and select delete calls and press ____ and select delete calls and press ____ to display Calls deteled.

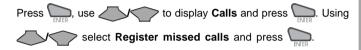
Dialing registered numbers

Press INC. CALLS, use and select the type of call, press INIER. Using you can display the numbers and pressing to automatically dial the number.

Defining the types of calls to be registered

Press NIER, use to display **Calls** and press NIER. Select the calls to be resistered and press NIER. Select the type of calls (internal, external, or both) and press NIER. To exit press NIER.

Missed incoming calls



Only one key system can register this type of calls. If trying to program this facility with an existing key system programmed, the following is displayed: **EXTENSION** _ **PROGRAMMED**. The regsitered key system should cancel this feature.

Altering the key prompt "CALLS"

Press , use to display calls and press . Using select led missed calls and press . Select the type: None, Flashing or ON.
Factory setting: flashing.

Telephone directory

Capacity: 100 names and numbers.

Note: You can still answer an incoming call while using the phone.

Accessing the tel. directory

Press to O.

You can also use the configuration menu:

Press Interpretation in the select tel. directory and press

ENTER . Select **inquire** and press .

For fast access just enter the first letter of the storedname and use

Storing a new name/number

Press Number, use to display **tel. directory** and press to select **Insert new number** and press Number. Enter the new name (max = 16 characters) and press to enter phone number (max = 20 digits). To alter the name, press To confirm, press Number.

Long distance calls :

Complete:

local calls : register prefix 0 + carrier + area code + phone number International : register prefix 00 + carrier + country code + number) or partial (country code + area code + number).

In the first case, the number is dialed automatically. In the second case, you will be required to enter the carrier code. To exit press one of the number is already stored or the memory is full, you can alter or substitute the register.

Editing/Entering names

Example: 5 jkl:

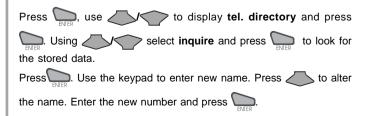
Press the key J once

Press twice the key J to enter the letter K Press three times the key to enter the letter L Press four times the key to enter the digit 5

Use to move to the next digit.

To switch between Capital and small letters, press . before entering the letter.

Altering the Name/Number



Note: You can enter the same name but with different phone number.

Deleting a name/number

Press enter, use to dispaly tel. directory and press elect Inquire and press elect Inquire and press enter to confirm. To exit before confirmation, press enter enter exercise.

Checking telephone directory memory



Programming speed dial

Press , use / to display **Tel.** directory and press select **Speed dial** and press . Using the navigation keys or in alphabetical order, (A to Z), select the desired stored number and press for 2 sec the keys 0 to 9 to substitute the selected number. This digit will appear to the left of the stored name.

To desactivate speed dial follow the same above steps, press the speed dial digit for 2 seconds to delete it.

Room Monitoring (Baby Phone)

Check your PABX manual on how to program this feature.

Press the Extension N^0 that was programmed as baby phone or press the key programmed as **Room monitoring**.

Note: This feature is not available for the operator and nightmode attendant:

Call back

You can send a message to an extension requesting a call.

Press + 7 , to display: call Urgently Extension: _ _ _ _.

Using a headset

Press , use / to select Operation with headset and press . to display Replace handset with headset. disconnect the handset and connect the headset.

To connect the handset again:

Press , use to select Operation with headset, press. To display already set. cancel? Press. To confirm and to display: replace headset with handset.

With the headset, the SPEAKER key will assume the function of the hook.

Led ON: OFF-HOOK; Led OFF: ON-HOOK.

Reminder

You annotate up to 3 reminders with prompts (text, date, time).

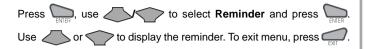
Press or and select the reminder position and press or and select the reminder position and press or . Using the keypad, enter the text (max 16 characters) and press . Enter day, month, time. To delete a reminder, press or . Press to confirm. At the programmed date and time, the TI 730i will emit beeps for 20 seconds and display the text. To interrumpt, press or . To exit the menu, press or .

To desactivate the reminder before being displayed follow the above steps again. Once the reminder is selected, press _____ and then to cancel.

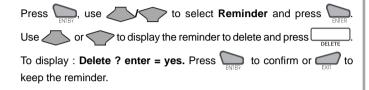
Altering the reminder

Press Nuse to select **Reminder** and press Number Nu

Accessing the programmed reminders



Deleting programmed reminders



PROGRAMMING SOME OF THE PABX FACILITIES

Extension password



To register a new password

Enter password (2 to 4 digits) in first line and repeating it in second line. press .

To alter a password

Enter new password in first line and actual password in second line, press _____.

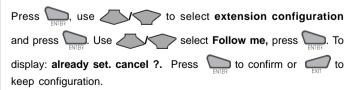
Note: If you forget your password, please check your PABX manual on how to cancel the extension password.

Follow me

This feature is programmed from the extension receiving the original call.



To cancel



Call Divert

You can program an extension, group, or voice mail to attend your Press **DIVERT** and use to display the various options : If busy to extension : Press and enter the extension number. Press ____. If busy to group. Press and enter group number. Press If busy to VMS. Press , to display: "Configuration OK". If no answer to extension : Press to display : After (_) rings to extension? _ _ _ enter number of rings (3 to 7) and press . If no answer to Group. Press to display : After (_) rings to Group ▶ _ _ _ enter number of rings (3 to 7) and press If no answer to VMS. Press to display : After (_) rings to VMS?▶_ _ _ enter number of rings (3 to 7) and press Always divert. Press on to display Always divert to extension? _ _ _ enter the extension number and press Cancel any type of call divert Press **DIVERT**, use to display **Cancel Divert** and press to display : already set. cancel ?. Press to confirm. **Extension Barring** Any call barring Press , use to display extension configuration,

press . Using select call barring, press . Use

again to display the various call barring options:

IDD. Press , to block international calls.

DDD. Press , to block international and long distance calls. Regional. Press , to block international, long distance and interurban calls. Block Total. Press , to block all outgoing calls Cancel call barring. Press . Followed by . To display: your password _ _ _ _ enter your password and press. DND (do not disturb) Press to display : Extension password _ _ _ _ . Enter password and press ____. **Cancel DND** This function is not available for the extension programmer. During DND mode, the TI 730i maintains the alarm and recall functions. The extension with DND programmed, receives a differenciated dial tone (continuous + beeps at each second). Hotline Hotline without delay: Direct access to line after lifting the handset. Hotline with delay: The TI 730i waits 7 seconds, giving you the option of dialing another number. Press , use to select Extension configuration and press. Use / to seelct Hotline and press .Use .Use to display options: Extension with delay: Enter destination extension number, press External line with delay: Enter line number and press To cancel: Press energy use to display Program extension e press $\overline{\mathbb{I}_{\text{EMIFR}}}.$ Using $\overline{\hspace{1cm}}$ select Hotline and press $\overline{\mathbb{I}_{\text{EMIFR}}}$ to display: Cancel ?. Press on to confirm.

Cancel hotline without delay

Only main extension can cancel hotline without delay.

You can program external hotline (with or without delay) through route 0 or special routes. Check the item **External call category through special route** in your PABX manual.

Alarm



One day only: Enter time and press ENTER.

Everyday: Enter time and press

Periodically: Enter period and press ENER. The Alarm gets OFF is during preprogrammed periods.

Weekdays : Enter period and press FANTED

Weekdays and holidays should be programmed. Check your PABX manual for more information.

Important: The PABX calender should set.

To cancel the Alarm

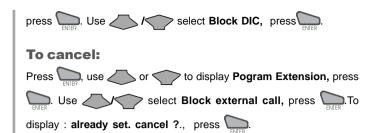
Press enter, use to display Program extension and press enter. Using select Alarm and press enter. To display: Cancel ? . Press enter.

Note: You can only program one alarm at once.

Blocking direct incoming calls (DIC)

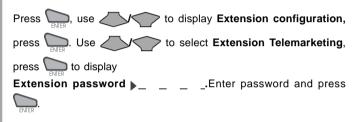
Incoming external call to your extension can be routed through DISA or operator.

Press use or to display Extension configuration,



Extension Telemarketing

Note: Your extension should pocess a password.



To cancel repeat the above until the following is displayed : **already set. cancel ?** and press \bigcap_{ENIER} . Enter your extension password and press \bigcap_{ENIER} .

To use the telemarketing function, your extension requires access category programmed (see call intrusion in PABX manual). The extension telemarketing does not receive beeps during call intrusion.

POWER FAILURE

The TI 730i does not function during power loss.

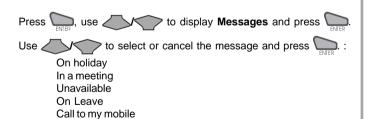
CHECKING THE SOFTWARE VERSION



Checking version and revision of PABX software



LEAVING MESSAGES ON YOUR TI 730i



The extension programmer and attendant cannot be programmed with messages.

Cancel message.

USING DND/BROKER CALL

This key has double functions:

Standby: Uses the DND menu options.

OFF-HOOK: As broker call.

DND: block direct incoming calls.

BRK. Call: Attend two incoming calls at the same time.

Press brite to attend a second call and maintain the first call on hold. Press the key again to switch between calls; to disconnect a call put the phone ON-HOOK and wait for the second call to ring.

Extension inquiry with broker call. During an external call you can make an intercom inquiry by pressing _____ to switch between calls.

WARRANTY TERMS

To benefit from our warranty terms and present it along with the purcha	•
Name :	
Purchase date:	
IInvoice Nº:	
Model:	
Serial Nº:	
Reseller/Salesman:	

Dear Customer,

Please read carefully the below terms and conditions of our warranty. Any claim that does not meet with the below conditions will not be covered by our warranty.

- 1.1. Equipment sold by Intelbras are covered by a one year warranty against any Material flaws or manufacturing defects.
- 1.2. The warranty shall not cover:
 - a) damage of any kind whatsoever the cause of which does not predate the sale;
 - b) damage, faults and defects attributable to the customer, accidental damage, improper usage or poor maintenance, failure to comply with the instructions given in the user manual, lightning, humidity, power surges or any force majeure whatsoever;
 - c) the repair or replacement of loose parts (cords, wires, outlets, antennas, etc.), the replacement of accessory elements that require regular replacement (batteries, paper, ink, etc.) and the supply of cleaning products.
 - d) call-out charges and hourly rates.
- 1.3. The warranty shall not apply if:
 - a) the Customer cannot prove the purchase via a bill, receipt or ad hoc certificate provided by the reseller;
 - b) The Customer, or a person not designated by Intelbras, changes or repairs the PABX; it has been paid for in full. Until this is the case, the Customer shall not transfer, alter, give as security or a guarantee, or lend the product in any way whatsoever to a third party, nor shall the latter have any right of ownership thereto. In the event of seizure of or any other claim by a third party with respect to the product, the Customer shall inform Intelbras immediately to enable the latter to safeguard its rights.
- 1.4. The risks shall transfer to the Customer when the product is delivered. Thereafter, Customer shall be liable for all risk of loss, theft and destruction, in full or in part, of the product.

Intelbras S/A se reserves the right to alter any product characteristics without any prior notice.

Customer Service Support suporte@intelbras.com.br