

intelbras

User manual

AMT Remoto Desktop



AMT Remoto Desktop Software

Congratulations, you have just acquired a product with quality and safety of Intelbras.

The AMT Remoto Desktop app allows the remote configuration and operation of Intelbras alarm panels through the Internet, local network and serial communication port. Customer data and alarm panel settings are saved in a database, which allows the user to check these settings even in offline mode. Access to the system is done by username and password, ensuring that only authorized users have access to the stored data.

See below the list of compatible alarm panels:

» AMT 2018 E/EG, AMT 1016 NET, AMT 2118 EG, AMT 2018 E Smart, AMT 2018 E3G, AMT 8000, AMT 8000 Lite, AMT 4010 Smart, AMT 8000 Pro and AMT 1000 Smart.

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1. Minimum requirements

For installation and good software operation, a computer with the following minimum configurations is recommended:

General requirements:

- » Ethernet 10/100 BASE-T network card.
- » 40 GB available hard disk space.
- » Microsoft Windows® 7, Windows® 8 or Windows® 10 operating system.

Screen resolution:

- » Minimum resolution: 1280 × 768
- » Recommended resolution: 1920 × 1080

For installations up to 300 clients:

- » Processor i3 2 GHz ou higher.
- » Memory of 4 GB of RAM or higher.

For installations up to 1000 clients:

- » Processor i5 2.5 GHZ or higher.
- » Memory of 8 GB of RAM or higher.

For installations above 1000 clients:

- » Processor i7 2.5 GHz or higher.
- » Memory of 8 GB of RAM or higher.

2. Using the installer

When the installer download is complete, it must be run as an administrator. This permission will complete the installation with all the necessary configurations for the software to work. It will be installed in the following path:

C:\Program Files (x86)\Intelbras\AMT Remoto Desktop

3. Using just the executable

If you only downloaded the application's executable, copy and paste it in the following folder:

C:\Program Files (x86)\Intelbras\AMT Remoto Desktop\fontes

The operating system will ask if you want to replace the file. Select Yes. Now, to use it, just run as administrator. Observations:

Windows® defender or an installed antivirus in your machine may prevent the program from running properly. If this happens, ensure that the software has permissions to run in administrator mode.

4. Configure the machine to act as a server

To use a machine as a server, it is required to configure both the machine and the database (PostgreSQL) to allow the access across the network. This configuration is called *Slave*.

- 1. If it is not installed, download, and install the application AMT Remoto Desktop from the official website: https://www.intelbras.com/pt-br/
- 2. When the installation is finishes, access the PostgreSQL database configuration folder, for example: C:\Program Files\PostgreSQL\9.5\data\

← → ~ ↑ 📙 > Este Computador > OS	(C:) >	Program Files > PostgreSQL	> 9.5 → data			
		Nome	Data de modificação	Тіро	Tamanho	
🗸 📌 Acesso rápido			· · · · · · · · · · · · · · · · · · ·			
 OneDrive 	*	base	28/04/2023 16:19	Pasta de arquivos		
🧮 Área de Trabalho	*	global	02/05/2023 09:09	Pasta de arquivos		
Downloads	*	pg_clog	28/04/2023 13:31	Pasta de arquivos		
•		pg_commit_ts	28/04/2023 13:31	Pasta de arquivos		
🚺 Documentos	*	pg_dynshmem	28/04/2023 13:31	Pasta de arquivos		
📰 Imagens	*	pg_log	28/04/2023 13:31	Pasta de arquivos		
Arquivos de Geração de Instaladores		pg_logical	28/04/2023 13:31	Pasta de arquivos		
Arquivos de Programas (x86)		pg_multixact	28/04/2023 13:31	Pasta de arquivos		
Capturas		pg_notify	28/04/2023 13:31	Pasta de arquivos		
Program Files		pg_repisiot	28/04/2023 13:31	Pasta de arquivos		
riogiantines		pg_serial	28/04/2023 13:31	Pasta de arquivos		
🔿 🜰 OneDrive		pg_snapshots	28/04/2023 13:31	Pasta de arquivos		
- 💷 Este Computador		pg_stat	28/04/2023 13:31	Pasta de arquivos		
		pg_stat_tmp	02/05/2023 13:30	Pasta de arquivos		
> 🔜 Área de Trabalho		pg_subtrans	28/04/2023 13:31	Pasta de arquivos		
> 📮 COMPARTILHADO (servidor (SERVIDOR))		pg_tblspc	28/04/2023 13:31	Pasta de arquivos		
> 📓 Documentos		pg_twophase	28/04/2023 13:31	Pasta de arquivos		
> 👆 Downloads		pg_xlog	02/05/2023 10:26	Pasta de arquivos		
> 📰 Imagens		pg_hba.conf	28/04/2023 13:31	Arquivo CONF	5 KB	
> h Músicas		pg_ident.conf	28/04/2023 13:31	Arquivo CONF	2 KB	
		PG_VERSION	28/04/2023 13:31	Arquivo	1 KB	
> 🗊 Objetos 3D		postgresql.auto.conf	28/04/2023 13:31	Arquivo CONF	1 KB	
> 🚟 Vídeos		postgresql.conf	28/04/2023 13:31	Arquivo CONF	22 KB	
> 🏰 OS (C:)		postmaster.opts	28/04/2023 13:31	Arquivo OPTS	1 KB	
> 🧀 Rede		postmaster.pid	28/04/2023 13:31	Arquivo PID	1 KB	

- 3. Open the file pg_hba.conf (see image above) in any text editor;
- 4. The image below is illustrative; your file may be different.

There are several lines that contains the hashtag at the beginning. For example: *# TYPE*. By default, it means that this line will not be used, it is a comment. The configuration that is required must NOT use the hashtag at the beginning.

# IPv4 local connections:	
host all all 127.0.0.1/32 m	md5
# IPv6 local connections:	
host all all ::1/128 m	md5
# Allow replication connections from localhost, by a user with the	he
# replication privilege.	
#host replication postgres 127.0.0.1/32	md5
#host replication postgres ::1/128	md5

The image above shows the column *ADDRESS* which has an IP associated with it, that is 127.0.0.1/32. This address must be modified to *all* (see notes at the end for more details), so that any machine will be allowed to connect with it. See the example below.

# TYPE	DATABASE	USER	ADDRESS	METHOD
# IPv4	local connectio	ns:		
host	all	all	all	md5

5. Save the file. Reboot the machine. If it is not possible, just go to Windows Services and restart the *postgres_service*. For that, just click *Search*, type *services* or *services.msc* and hit *Enter*.

🔍 Serviços						
Arquivo Ação Ex	ibir Ajuda					
	à 🔒 🛛 📷 🕨 🔲 🔢 🕨					
🔍 Serviços (local)	🔘 Serviços (local)					
	postgres_service	Nome	Descrição	Status	Tipo de Inicialização	Fazer Logon como
		🔍 Mecanismo de Filtragem Bá	O Mecani	Em Exe	Automático	Serviço local
	Parar o serviço	🖏 postgres_service		Em Exe	Automático	Serviço de rede
	Pausar o serviço Reiniciar o serviço	Microsoft App-V Client	Manages		Desativado	Sistema local

- 6. After the service restart, the machine is ready to accept incoming connections from machines that is on the same network.
- 7. To test the connection, open the application AMT Remoto Desktop on another machine, set the server IP instead of *localhost* and try to connect. Remember, the username and password that must be used are the ones in the server machine's database.

Note: changing the IP 127.0.0.1/32 to all may be seen as dangerous. Consult your IT staff to get the valid values for your environment.

5. Automatic connection to an account via Command Line

The IP Receiver and AMT Remote Desktop programs have been changed to make it easier for the programmer to connect to alarm centers connected to the IP Receiver.

The AMT Remote Desktop software, from version 1.4.0 onwards, can be initialized using external parameters, thus facilitating the connection to a specific alarm center when using another application, for example the IP Receiver. To do this, simply send the account number and programming password information, in addition to the AMT Remote Desktop username and password, in these external parameters.

If the parameters sent are correct, AMT Remoto Desktop will load the settings for the reported account from the database. If no account with these parameters is found, an account will be created where the fields will be filled in automatically, adding information from the receiver's IP and AMT Remote Desktop, after creating the registration, the application will try to establish a connection with the alarm center through the IP Receiver and will download the schedules automatically according to the parameter of this function. The parameters for running AMT Remote Desktop in order to perform automatic connection are as follows:

USER	Username registered with AMT Remote Desktop
PASSWORD	User password registered in AMT Remote Desktop
ACCOUNT	Alarm center account number
SENHACNT	Remote access password to the alarm center
BAIXAR	Control whether or not to automatically download the central programming when connecting (value 0 or 1 must be entered)
	Alarm center model code, which will be used to register the control panel in the AMT Remoto Desktop customer registry
	1E for AMT 2018 EG
	2E for AMT 2118 EG
	32 for AMT 2018 E3G
	34 for AMT 2018 AND SMART
MODEL	36 for AMT 1000 SMART
	41 for AMT 4010 SMART
	51 for GPRS 1000 UM
	61 for AMT 1016 NET
	01 for AMT 8000
	8A for AMT 8000 PRO
	8B for AMT 8000 LITE
	IP address of the computer running the IP Receiver Service
RIP_IP	Information defined in the IP Receiver configuration in the Computer field on which the IP Receiver Service is installed
RIP_PT=	Port configured on the IP Receiver for AMT programmer communication
	Remote. Information defined in the IP Receiver configuration in the Port field in Client connections remote programmers.

These parameters must be entered separated by a semicolon (';').

"AMTRemotoDesktop.exe"

"USUARIO=admin;SENHA=admin;SENHACNT=878787;CONTA=4057;BAIXAR=1;RIP_ IP=192.168.255.52;RIP_PT=9010;MODELO=41"

Below is an example of AMT Remote Desktop execution controlled by these parameters:

» Navigate to AMT Remote Desktop folder via command: "cd C:\Program Files (x86)\Intelbras\AMT Remoto Desktop\Fonte"

"AMTRemotoDesktop.exe"

"USUARIO=admin;SENHA=admin;CONTA=0000;SENHACNT=878787;RIP_IP=(ip onde se encontra o receptor IP);RIP_PT=9010;BAIXAR=1;MODEL0=21"

C:\Program Files (x86)\Intelbras\AMT Remoto Desktop\fonte> "AMT Remoto Desktop.exe" "USUARIO=admin;SENHA=admin;CONTA=401 0;SENHACNT=878787;RIP_IP=10.0.0.167;RIP_PT=9010;BAIXAR=1;MODELO=41"

If the AMT Remote Desktop is already connected to a center and it is run again, the existing connection will be undone and a connection with the new parameters will be made.

6. Enabling web server

The Web server is necessary for the Event Report Generation presented in topic 29. Events tab to function.

To enable the server, access the Settings menu from the *Installer Panel*.

intelbras
INSTALLER PANEL Manage customers, users and settings of your monitoring system
My Customers
Search alarm panels
Users
Groups
Add Customer
Settings
Help
Exit

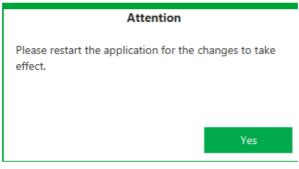
In the Settings menu, the first option already presents the Web server settings.

	intelbras	
Settings Manage system settings		
Server Enable server	Port 55432	Save

Select the *Enable Server* option and click *Save*. If it is necessary to change the web server's default port, simply fill in the Port field with the new value and click *Save*.

	intelbras	
Settings Manage system settings		
Server	Port 55432 Save	

When you select the Save button, you will be prompted to restart the application.



After restarting, it is now possible to monitor the current Web Server Status in the top corner of the AMT Remote Desktop login page.

Server: Running Port 55432

7. External requests

The AMT Remoto Desktop software, in version 1.4.0, implements a REST API, which is capable of accepting payloads in JSON format, which facilitate integration with other software. At the moment, only the functionality for registering new centers is enabled, however new endpoints will be created. To send a request, the server must be enabled and the AMT Remoto Desktop software must be open.

To enable the server, follow the steps in topic 6. Enabling web server.

Below are some examples of possible requests to send to the AMT Remote Desktop software.

7.1. Center registration with all information filled in

When registering a new center in the software, there are mandatory fields and optional fields to fill in with information. The JSON below is an example of a request where all existing fields in the center's registration are filled in.

Endpoint: http://endereco_maquina:porta/api/panel Example: http://localhost:55432/api/panel Payload:

> { "name": "cadastro 1", "model": "AMT_8000_PRO", "description": "Descrição cadastro 1", "password": "878787", "macAddress": "abcd12341234", "cityState": "MG", "address": "Endereço 1", "addressNumber": "999", "neighborhood": "Bairro 1", "zipAddress": "37540000", "city": "Cidade 1", "contact": "Contato 1", "email": "desktop@email.com", "ipAddress": "192.168.0.10", "account": "5555", "phoneModem": "3512340000", "phoneNumber1": "3512341111", "phoneNumber2": "3512342222" "phoneNumber3": "3512343333", "monitoringCode": "1", "ipReceiverDescription": "Descrição receptor ip 1", "ipReceiverConnectionIpOrDns": "127.0.0.12", "ipReceiverPort": "65536", "isMonitoringCodeEnabled": false, "isAutomaticDownloadEnabled": true, "port": "9009" }

7.2. Center registration with only mandatory fields filled in

The JSON below is an example of a request to register a center with only the mandatory fields filled in.

Endpoint: http://endereco_maquina:porta/api/panel Example: http://localhost:55432/api/panel Payload:

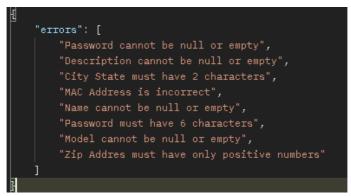
```
{
    "name": "panel 1",
    "model": "AMT_8000_PRO",
    "description": "panel 1 description",
    "password": "878787"
}
```

7.3. Attempted registration with incorrect information or blank mandatory fields

When making a request with information that is outside of what was expected, the software will return an error stating where the problem occurred.

This error may be due to blank mandatory fields; minimum or maximum number of characters in a given field; character not allowed for the specific field.

Below is an example of an error return for some fields with empty or incorrect information.



In the table below, you can see the list of fields in the request sent with the name of the fields within the center registration in the software.

name	Name	Maximum 255 characters (Required field)
model	Central model	Correct way to send in the table below (Required field)
description	Description	Maximum 255 characters (Required field
password	Password	8-digit remote access password (Required field)
macAddress	MAC	Must have 12 characters
cityState	state	Must have 2 characters
address	Address	Maximum 255 characters
addressNumber	Number	Maximum 100 characters
neighborhood,	Neighborhood	Maximum 100 characters
zipAddress	Zip code	Maximum 20 characters
city	City	Maximum 255 characters
contact	Contact	Maximum 255 characters
email	Email	Maximum 255 characters
ipAddress	IP address connection via ethernet	Maximum 255 characters
account	IP Receiver connection account	Maximum 4 characters
phoneModem	Telephone connection via modem	Maximum 50 characters
phoneNumber1	Telephone 1	Maximum 50 characters
phoneNumber2	Telephone 2	Maximum 50 characters
phoneNumber3	Telephone 3	Maximum 50 characters

monitoringCode	Monitoring company code	Maximum 5 characters		
ipReceiverDescription	IP Receiver Description	Maximum 255 characters		
ipReceiverConnectionIpOrDns	IP/DNS connection IP Receiver	Maximum 255 characters		
ipReceiverPort	ipReceiverPort IP Receiver Connection Port			
isMonitoringCodeEnabled	Enable/disable Monitoring Company Code	true/false		
isAutomaticDownloadEnabled	Automatically download schedule	true/false		

In the table below you can see the correct way to send the center model in the *model* field.

Correct way to send
AMT_4010_Smart
AMT_2018_E/EG
AMT_8000
AMT_1016_NET
AMT_2118_EG
GPRS_1000_UN
AMT_8000_PR0
AMT_8000_LITE
AMT_2018_E_SMART
AMT_2018_E3G
AMT_1000_SMART

9. Accessing the app

User		
Password		
localhost		
English		

After installation, double-click the AMT Remoto Desktop icon. Then, the following login screen will appear:

- » If this is the first access, use the credentials admin as username and admin as password. Then, click the Login button.
- » In case another computer has the AMT Remoto Desktop installed, the data already registered can also be accessed by the app. For that, in the third field, where it says localhost, just set the IP of the desired machine where the database you want to access is located. Ensure that the remote machine is ready to accept external connections.

10. Data migration

The software AMT Remoto Desktop has the option to migrate the AMT Remote V6 database to its own database or even to bring both, the AMT Remote V6 database and the backup file to restore the Programador 8000, thus keeping all records together in the same place.

10.1. Migrating AMT Remoto V6 to AMT Remoto Desktop

To start this migration, execute the following steps:

L	Database	
L		
t.		
5	Enter one of the options below:	
a	Do Backup 👻	
	Do Backup	
	Destera anti-detabase of Descretarian 2000 (AMT Destera Destate	
	Restore only database of Programador 8000/AMT Remoto Desktop	
L	Restore only database of AMT Remoto V6	
	Restore database AMT Remoto V6 + Programador 8000/AMT Remoto Deskt	ор
	Sign in Backup	

- » Access the AMT Remoto Desktop app and select the Settings option and Backup/Restore;
- » Choose the option Restore Only database of AMT Remoto V6;
- » Click *Ok.* Then, the software AMT Remoto Desktop will connect to the AMT Remoto V6 database and transfer the following information to its own database:
 - » Client's data
 - » IP Receivers
 - » Registered users

After the migration is done, it is highly recommended to connect to the desired equipment to get the most recent configuration.

Note: to perform the migration correctly, ensure that the AMT Remoto V6 software is installed in the following path:

C:\Program Files (x86)\Intelbras\AMT Remoto.

10.2. Migrating AMT Remoto V6 and restoring Programador 8000 backup

If you already use both AMT Remoto V6 and Programador 8000 software, now it is possible to transfer the data of each one to AMT Remoto Desktop database.

For that, do the following:

- » Access the AMT Remoto Desktop app and select the Settings option and Backup/Restore;
- » Choose the option Restore database AMT Remoto V6 + Programador 8000/AMT Remoto Desktop;

Database	
Enter one of the options below:	
Do Backup 👻	
Do Backup	
Restore only database of Programador 8000/AMT Remoto Desktop	
Restore only database of AMT Remoto V6	
Restore database AMT Remoto V6 + Programador 8000/AMT Remoto Deskt	ор

» Find and select the Programador 8000 backup file that you want to restore:

Database	
Inform the Backup file of AMT Remoto Desktop/Programador 8000	
Backup_Intelbras-17-04-2023.backup	•
Warning! Registrations will be deleted and replaced:	
- All Modems	
- All IP Receivers	
- All Users (Administrator, Supervisor and Operator)	
- All clients and alarm panel configurations	
Search Ok Cancel	

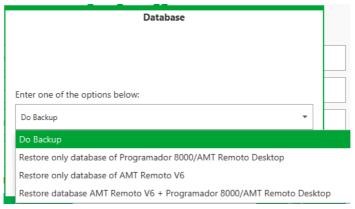
- » Click Ok, the AMT Remoto Desktop app will restore the selected Programador 8000 backup file. When it is done, it will connect to AMT Remoto V6 database to transfer the following information to its own database:
 - » » Client's data
 - » » IP Receivers
 - » » Registered users

Attention: if the option Restore the database with a backup file is chosen, the current AMT Remoto Desktop database will be replaced with this new one upon completion.

11. Database backup

The AMT Remoto Desktop app has the option to backup its own database. For that, follow the steps below:

» Access the AMT Remoto Desktop app and select the Settings option and Backup/Restore;



» Select the option Do backup and click Ok;

Data	base	
Do you want to export the database to	D	
C:\Program Files (x86)\Intelbras\AMT F	Remoto Desktop\	Backup\
	Ok	Cancel
I	Ok	Cancel

- » The path where this backup will be saved on your machine will be displayed;
- » Click *Ok*, and then the backup process will start shortly thereafter. When finished, the file containing the backup will be available in the following folder:

C:\Program Files (x86) \Intelbras\AMT Remoto Desktop\Backup

12. Database backup restoration

The AMT Remoto Desktop app has the option to restore both Programador 8000 and AMT Remoto Desktop backup files.

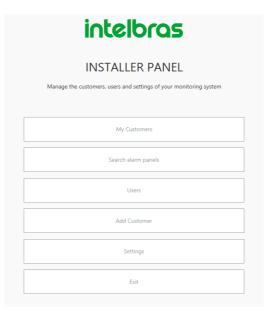
For that, see the steps below:

- » Access the AMT Remoto Desktop app and select the Settings option and Backup/Restore;
- » Select the option Restore Only database of Programador 8000 / AMT Remoto Desktop and click Ok.
- » The software will search for the file with the .backup extension in the default folder, if the file is in another folder, click Search and select the desired file. Then click Ok to start the restoration process.
- » When finished, restart the AMT Remoto Desktop and enter the username and password that was used in the previous .backup file to access the system.

Attention: if the option Restore the database with a backup file is chosen, the current AMT Remoto Desktop database will be replaced with this new one upon completion.

13. Installer panel

The following screen will appear right after you provide the correct username / password data and log into the system:



On this screen, all the available options in the AMT Remoto Desktop will appear:

		intelbr	QS		
ustomers t of customers earch customer		Q			Add Custom
Edit AMT 1016 NET Description	Remove	Edit AMT 2018 E Smart Description	Remove	Edit AMT 2018 E/EG Description	Remove
AMT 1016 NET Center model AMT 1016 NET Connect		AMT 2018 E Smart Center model AMT 2018 E SMART Connect		AMT 2018 E/EG Center model AMT 2018 E/EG Connect	
Edit AMT 2018 E3G Description AMT 2018 E3G Center model AMT 2018 E3G Connect	Remove	Edit AMT 4010 Smart 3.9 Description AMT 4010 Smart 3.9 Center model AMT 4010 Smart	Remove	Edit AMT 4010 smart 2.8 Description AMT 4010 smart 2.8 Center model AMT 4010 Smart	Remove
Edit AMT 8000 Ju Description AMT 8000 Ju Center model AMT 8000	Remove	Edit AMT 8000 LITE Description AMT 8000 LITE Center model AMT 8000 LITE	Remove	Edit AMT 8000 Painel Description AMT 8000 Painel Center model AMT 8000	Remove

» My customers: this option lists all the registered customers. Up to twenty-one customers are displayed per page.

Note: there is a search field that can be used to look for a particular customer. The search can be made by name, description, IP receiver account, panel model or MAC.

» Add customer:

- » Select the Add Customer option.
- » Fill in the Customer Name field.
- » Fill in the Customer Description field.
- » Select the panel model.
- » Fill in the desired connection mode data (Cloud, local IP or IP receiver).
- » Fill in the Password and Password Confirmation fields with the remote connection data (default password: 878787).
- » Save the configuration. The customer has been added successfully.

dd a new customer			
dentification			
		AC.	
Connection			
Select the center model *			
	9029		
Select the IP Receiver	· Account for		
Monitoring company code			
MAC for connection through Intelbras Cloud	Telephone o		
Download panel configuration automatically			

The connection methods are being explained in the topic Alarm Panel Connection Type.

13.1. Groups

The AMT Remoto Desktop software has the option to create groups of customers, however you prefer for better use.

To do this, do:

- » Enter the AMT Remote Desktop software and select the Groups option.
- » To create a group, first type the name of the new group and then click Create.

Return	intelbra	S	
Groups			
Create group			
Enter the name of the new group		To create	
Groups	Customer List	Group Customer List	
Search group Q	Search customer	Q	
	144 2014 Sawa 2014 50 2014 60 2013 50 2013 50 2013 50 2013 50 2000 500 2000 50 2000 5000 5		
Edit Group Remove Group		Add all	Remove all

- » With the group already created, select which centers will be in it, and click on the arrow between Customer List and Group Customer List. If you want to add them all, click *Add all*.
- » To edit, click *Edit Group* and click the desired group to edit.
- » To remove, click Remove Group and click the desired group to remove.

13.2. Batch Update and Programming

In the update tab, it will be possible to carry out a batch update of the centers that have an update available and the entire process can be carried out remotely.

» To use this function, click Update within the customers tab.

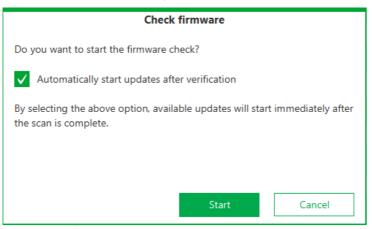
Return		intelbra	S		
Custor	ners			Add Customer Update	Schedule
Search cust	omer	Q	Group	Al	*
		4 1 >			
Edit 1016 Description Intelbras Aum ganz Aum ganz	l model	Esit 2018 E Smart Description Intelbras Alarm panel model AMT 2018 E SMART	Remove	Edit 2018 E3G Description Intelbras Alarm panel model AMT 2018 E3G	Remove
Edit 2018 EG Description Inteliper	Connect	Edit 2118 EG Description Intelbras	Remove	Connect Edia 4010 Description Intelitras	Remove
Inteloras Alarm pane AMT 2018		Intelbras Alarm panel model AMT 2118 EG Connect		Alarm panel model AMT 4010 Smart Connect	
Edit 8000	Remove	Edit 8000 Lite	Remove		

- » The list will display the centers that will be available for batch updating. To check which ones can be updated, click Check firmware, it will again list which versions are available to be updated. *Note: the centers available for updating are:*
 - » AMT 2018 E SMART 1.30
 - » AMT 1000 SMART 1.30
 - » AMT 8000 1.2.1
 - » PRO E LITE all versions.

				intelbras				
Batch update						Filter	Check firmware	Start updat
List of clients available for ba	itch update							
Customers	Alarm panel model		Available version		Status			
2018 E Smart	AMT 2018 E SMART	rinnware verst.	3.10					
8000	AMT 8000		2.1.9					
8000 Lite	AMT 8000 LITE		12.6					

» With the Start updates automatically after verification checkbox enabled, the update will begin immediately after the firmware verification. If it is not enabled, simply click Start update in the top corner of the screen.

Note: for connections when checking firmware and starting the update, if there is a communication problem, the software will make three attempts.



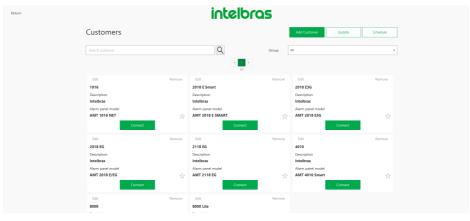
» Também é possível imprimir o relatório do que foi feito, para isso clique em Relatório de atualização.

C O localhost 55432/batch-update/batc	h-update-filter			> ↔ ⊕ ↔ ⊕ ↔
Amt Remoto Desktop				intelbro
Pesquisa por cliente ==	15			
Modelo	Status		Grupo	
Todos	Todos		Todos	
Clientes				19/12/2023 10:47
Clientes	Modelo central	Versão Firmware	Versão disponível	Status
2018 E Smart	AMT 2018 E SMART	3.10	3.10	Atualizada
8000	AMT 8000	21.9	2.1.9	Atualizada

13.3. Batch Programming

In the programming tab, it will be possible to program Timings in batch, the centers will only receive the programming for each model.

» To use this function, click on Scheduling within the customers tab.



» When you enter the tab, you will have a list of customers available for batch programming.

		intelbras	
Batch progra	mmina		Filter
List of clients available for b	-		
cist of clients available for b	attri programming		
Customers	Alarm panel model	Status	Programming
1016	AMT 1016 NET		Timings -
2018 E Smart	AMT 2018 E SMART		Edit programming:
2018 E3G	AMT 2018 E3G		Conexões
2018 EG	AMT 2018 E/EG		Conexces
2118 EG	AMT 2118 EG		Start programming
4010	AMT 4010 Smart		
8000	AMT 8000		
8000 Lite	AMT 8000 LITE	***	

» If you want to use some type of filter to program only certain customers, click on Filter, there you can select Model, Status or Group to filter, or search by customer.

Batch program	-	Filter
Search customer	Q Status All • Group All •	

» If you want to choose which types will be used to make connection attempts, click on Connections and select the desired ones.

Note: connection priorities are in the following order:

- » Local ip
- » IP Receiver
- » Cloud
- » Serial
- » Modem

The order above is based on each person's connection speed.

	Connections type	pe		
Choose which types will be used to make connection attempts				
\checkmark	Local IP	Serial		
\checkmark	Receptor IP	/ Modem		
\checkmark	Cloud			
		Salvar		

» After that, click on Edit Schedule, edit as you prefer and click on Save, and then click on Start Schedule, and this will start sending the schedules made to the center.

Timings		Save
The panels will only receive the programming for each model		
GENERAL SCHEDULED ARM/DISARM		
Timers		
No movement timer (minutes)	0	
Date/time sync interval		
Auto-arm time (00:00)	00:00	
PARTITIONS		
Partition 1 Partition 2 Partition 3 Partition 4		
Partition 5 Partition 6 Partition 7 Partition 8		
Partition 9 Partition 10 Partition 11 Partition 12		
Partition 13 Partition 14 Partition 15 Partition 16		

Note: even though all configuration options are displayed, only those relevant to a specific model of the control unit will be sent.

» It is also possible to print the report of what was done, to do so click on Programming report.

esquisa por cliente				
odelo	Status		Grupo	
dos	Todos		Todos	
elatório de Programação e	em Lote			19/12/2023 12:27:48 - 19/12/2023 12:28
elatório de Programação e _{Clientes}	m Lote Modelo central	Status	Início às	19/12/2023 12:27:48 - 19/12/2023 12:28 Finalizado às
		Status Programação Ok	Inicio às 19/12/2023 12:27:48	
Clientes	Modelo central			Finalizado às

AMT Remoto Desktop - Intelbras

» Search alarm panels: click *Search* alarm panels and hit the button Start search. The alarm panels that are on the same network will be listed, and the application will show the IP and MAC address respectively.

	ir	Itelbras	
earch centers			
earch centers in the local netw	ronk		
Start search			
IP address	MAC	IP address	MAC
10.0.0.119	180D2C0F91FA	10.0.0.121	D8365F4034BC
	Register		Register
IP address	MAC	IP address	MAC
10.0.0.139	443B32D881DE	10.0.0.142	443B328269CF
	Register		Register
IP address	MAC	IP address	MAC
10.0.0.157	D8778BAC1143	10.0.0.171	808FE89E75C8
	Register		Register
IP address	MAC	IP address	MAC
10.0.0.173	4851CF4C9E92	10.0.0.181	24FD0D87AF2C
	Register		Register

By clicking on Register you will be redirected to the add tab, where the MAC address and the IP are already filled.

Note: just complete the form with the name, description, and remote access password.

» Users: allows the addition of new users. The user role can be:

intelbras
INSTALLER PANEL
Manage the customers, users and settings of your monitoring system
My Customers
Search alarm panels
Users
Add Customer
Settings
Exit

- » **Administrator:** by selecting the Administrator role, this new user will have the permission to make any configurations in the software and in the registered alarm panels.
- » **Supervisor:** by selecting the Supervisor role, this new user will have the permission to make any configurations in the software and in the registered alarm panels, but cannot add new users.

intelbras	
INSTALLER PANEL	
Manage the customers, users and settings of your monitoring system	
My Customers	
Search alarm panels	
Add Customer	
Settings	
Ext	
intelbras	
INSTALLER PANEL	
Manage the customers, users and settings of your monitoring system	
My Customers	
Search alarm panels	
Exit	

» Operator: by selecting the Operator role, this new user will have only the permission to see the registered customers and search for alarm panels. That is, it will not be possible to add new users or change any software / alarm panel configurations. When connecting to the alarm panel, the available tabs will be Online and Events.

14. Alarm panel connection type

The alarm panels can be accessed via ethernet, Cloud, IP receiver and serial communication port.

14.1. Ethernet

- » Access the My customers option.
- » If the alarm panel is already registered, select the option Edit that is located at the superior left side of the card. Otherwise, just add the alarm panel.
- » On IP address field, provide the alarm panel IP address. This IP address can be obtained via alarm panel's keyboard command. Please, see the alarm panel manual for more information about the command that must be used.

turn	intelbras					
	City	Zip Code	AC 👻			
	Contact	E-mail				
	Telephone 1	Telephone 2				
	Telephone 3					
	Connection					
	Select the center model *	elect the center model *				
	IP address for connection via ethernet	9009				
	Select the IP Receiver	Account for connection	on via IP Receiver			
	Monitoring company code	Monitoring company	code			
	MAC for connection through Intelbras Cloud	Telephone center for	connection via modem			
	Download panel configuration automatically					
	Center password *	Confirm center password				

14.2. Cloud

- » Access the My customers option.
- » If the alarm panel is already registered, select the option Edit that is located at the superior left side of the card. Otherwise, just add the alarm panel.

City		Zip Code	AC	
Contact		E-mail		
Telephone 1		Telephone 2		
Telephone 3				
Connection				
Select the center model *				÷
IP address for connection via ethernet		9009		
Select the IP Receiver	•	Account for connection v	ia IP Receiver	
Monitoring company code		Monitoring company cod	le	
MAC for connection through Intelbras Clou	d	Telephone center for con	nection via modem	
Download panel configuration automati	cally			
Commoso paner configuration automati	cony			

» On MAC address field, provide the alarm panel MAC address. This is a unique identifier and it can be obtained via alarm panel's keyboard command. Please, see the alarm panel manual for more information about the command that must be used.

Note: this connection requires that the alarm panel is enabled and the Cloud server is configured. Some alarm panel models already have a default server configured. For more information, please refer to the alarm panel manual.

14.3. IP Receiver (this connection requires a simple configuration on AMT Remote Desktop app)

» Access Settings option.

Return	intelbras				
	Settings Manage system settings				
	Serial communication				
	Enable serial	Port	COM 2 -		
	IP receiver		Add		

- » Click in Add button and add the new IP Receiver.
- » Add a description (e.g., name).
- » Add the machine's IP address that the Receptor IP software is installed.
- » Add the connection port (the default remote connection port is 9010).

New IP Receiver
IP Receiver Description
IP / DNS Connection
Connection port
Ok Cancel

Note: this port can be changed by the user in the Receptor IP software settings.

» On My Customers tab, search for the alarm panel that you want to set this connection type, click the Edit button, select the desired IP receiver and fill in the monitoring account in Account for connection via IP Receiver field.

intelbras							
Add Customer							
Identification							
Name*		Description*					
Address		District	Number				
City		Zip Code	AC •				
Contact		E-mail					
Telephone 1		Telephone 2					
Telephone 3							
Connection	Connection						
Select the center model *	Select the center model "						
IP address for connection via ethernet		9009					
Select the IP Receiver	•	Account for connection via IP Re-	ceiver				

Note: the account purpose is to tell the software where the alarm panel will be connected to the receiver to be monitored. Please, refer to the alarm panel manual for more information about the IP receiver account and address that is configured on your equipment.

14.4. Serial

This connection is available on the following alarm panels: AMT 4010 and AMT 2018 E Smart. For that, follow the steps below:

- » Plug in a USB/Serial cable between your computer and the alarm panel.
- » Access the AMT Remoto Desktop.
- » Access Settings option.
- » Enable the serial communication checkbox.
- » Make sure the listed port matches your USB/Serial cable port. If not, select another one from the dropdown menu.

Return	intelbras						
	Settings Manage system settings						
	Serial communication						
	Enable serial	Port COM 2	•				
	IP receiver		Add				

 On My customers tab, if the alarm panel is already registered, search for the equipment, click in Connect button and choose the option to connect via serial and hit Connect.
 Note: be warned that this connection type in comparison with the other ones is too slow.

15. Alarm panel connection

It is possible to connect to the alarm panel right after the customer has been added to the system. See the steps below:

- » Go to My customers tab.
- » Find the desired customer to make the connection.
- » Click in Connect.
- » A new screen will show some connection options.
- » Choose the connection mode.
- » Click in Connect and wait for the connection process to finish.

Connect to client
Download panel configuration automatically
Connect using ethernet
Connect using an IP Receiver account
Connect using Intelbras Cloud
Connect using serial port
O Do not connect, just show the panel configuration
Connect Cancel

Once connected to the alarm panel, a menu with several options will be shown.

16. Software menu

For demonstration purposes, the alarm panel model AMT 8000 will be used. Be warned that the software can show less options depending on your alarm panel model.

16.1. Online Tab

In this tab, it is possible to check the current status of the main alarm panel functions.

The Sectors subtab, it is possible to check the current sector status, which can be Closed, Open, Bypass or Triggered.

intelbras	ONLIN	IE									
AMT 8000 Painel AMT 8000	SECTORS	PARTITIONS	PGMS	GENERAL P	ROBLEMS	CONNECTIONS	DEVICES				
Online Settings Events Exit	Select al	l sensors			Вура	\$\$		Clear canc	ellation	Clear trigger	
	1 Sensor	01	Closing		2 Sensor	02	Closing	3 Sensor	03	Closing	
	4 Sensor	04	Closing		5 Sensor	05	Closing	6 Sensor	06	Closing	
	7 Sensor	07	Closing								

intelbras	ONLINE						
ANT (2000 Painel ANT (2000 Ginnen Sentings Event Evet	SECTORS PARTITIONS POMS	GENERAL PROBLEMS COM	INECTIONS DEVICES				
	Select all sensors		Bypass		Clear cancellation	Clear bigger	
	1 Sensor 01	Open	2 Sensor 02	Open	3 Sensor 03	Closing	
	4 Sensor 04	Open	5 Sensor 05	Open	6 Sensor 06	Open	
	7 Sensor 07	Closing					
	ONUNE						
intelbras	ONLINE						
AMT 8000 Painel AMT 8000	SECTORS PARTITIONS POINS	GENERAL PROBLEMS CONF	IECTIONS DEVICES				
Online Settings Events	Select all sensors				Bypass	ear all cancellation Oear trigger	
Exit	1 Sensor 01	Open Bypassed	2 Sensor 02	Open Bypassed	3 Sensor 03	Closed Bypassed	
	4 Sensor 04	Open Bypassed	5 Sensor 05	Open Bypassed	6 Sensor 06	Open Bypassed	
	7 Sensor 07	Closed Bypassed					
intelbras	ONLINE						
AMT 8000 Pained AMT 9000 Settings Eventa Bit	SECTORS PARTITIONS PGMS	GENERAL PROBLEMS CONT	IECTIONS DEVICES				
	Select all sensors				8ypass C	lear all cancellation Clear trigger	
2.03	1 Sensor 01	Triggered	2 Sensor 02	Triggered	3 Sensor 03	Closed	
	4 Sensor 04	Triggered	5 Sensor 05	Triggered	6 Sensor 06	Triggered	
	7 Sensor 07	Closed					

Note: the image above contains some sectors with the description Open and Bypass, it is because the sectors were opened and the user decided to bypass all of them to perform the alarm panel activation.

intelbras	ONLINE	ONLINE						
AMT 8000 Painel AMT 8000	SECTORS PARTITIONS	PGMS GENERAL	PROBLEMS CONNECTIONS E	DEVICES				
Online Settings	Complete	Disable	Activate					
Events Exit								

The Partitions subtab, it is possible to view all alarm panel partitions, as well as activate / deactivate each one of them.

Note: in this image, the alarm panel AMT 8000 that is being used is not partitioned.

The PGM's subtab, it is possible to view all PGM's and their respective status, which can be Activated / Deactivated.

intelbras	ONLINE							
MT 8000 Painel MT 8000	SECTORS PARTITIONS	PGMS GENERAL	PROBLEMS CONNECTIONS	DEVICES				
Online Settings	PGM 1	Disabled	Activate	PGM 2	Disabled	Activate		
Events Exit	PGM 3	Disabled	Activate	PGM 4	Disabled	Activate		
	PGM 5	Disabled	Activate	PGM 6	Disabled	Activate		
	PGM 7	Disabled	Activate	PGM 8	Disabled	Activate		
	PGM 9	Disabled	Activate	PGM 10	Disabled	Activate		
	PGM 11	Disabled	Activate	PGM 12	Disabled	Activate		
	PGM 13	Disabled	Activate	PGM 14	Disabled	Activate		
	PGM 15	Disabled	Activate	PGM 16	Disabled	Activate		

Note: the image above shows the configuration for the alarm panel AMT 8000

The General subtab contains important information about the alarm panel, such as the current firmware version and, in case of AMT 8000 models and AMT 2018 E Smart, they have the following options: update firmware version and adjust the Date/Time. Also, they display the day of the week, the alarm panel MAC address and, in case of alarm panels that have an external battery, it shows the battery level and voltage of the auxiliary output of the board.

intelbras	ONLINE	ONLINE						
AMT 8000 Painel AMT 8000	SECTORS PARTITIONS PGMS GE	ENERAL PROBLEMS CONNECTIONS DEVICES						
Online	Firmware version:	2.1.3						
Settings	Date/Time:	25/04/2023 11:00:24	Change date / ti					
Events	Day of the week:	Tuesday						
Exit	MAC	D8:36:5F:9E:3A:8B						

Note: the image above shows the configuration for the alarm panel AMT 8000

The Problems subtab shows all the alarm panel problems, such as:

- » Low battery.
- » Communication failure.
- » Sensor tampers, keyboard, PGM's, repeater, and alarm panel (for some models).
- » Sensor low battery.

Note: all related problems to the alarm panel will be available in this tab and will be gone as soon as it is restored and identified by the alarm panel.

intelbras	ONLINE
MT 8000 Painel MT 8000	SECTORS PARTITIONS PGMS GENERAL PROBLEMS CONNECTIONS DEVICES
Inline	O Alarm panel Tamper
ttings	O Tamper on sensor 3
ents	
kit	

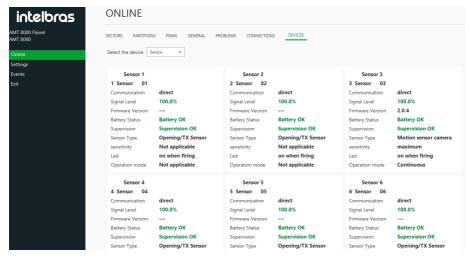
Note: the image above shows the configuration for the alarm panel AMT 8000

The Connections subtab is responsible to show all the available connections in the alarm panel, such as: local IP, Cloud, GPRS, Ethernet or Wi-Fi. If the alarm panel have a GPRS module, the signal level is shown (this option is available only to AMT 8000 models).

intelbras	ONL	INE					
AMT 8000 Painel AMT 8000	SECTORS	PARTITIONS	PGMS	GENERAL	PROBLEMS	CONNECTIONS	DEVICES
Online	CONNECT	IONS					
Settings Events Exit	IP 1 IP 2 Cloud Connectio Ethernet Wifi	n Mode		Etherne X V V	et.	GPRS	
	CellPhone XG 2G/3G Sinal level			Prese 0.0 %			

Note: the image above shows the configuration for the alarm panel AMT 8000

The Devices subtab that is available to AMT 8000 models, it is possible to view the information of all devices registered in the alarm panel. Which shows the following data: device communication type, signal level, firmware version, battery status, supervision information and, when it is a sensor, the sensor type, sensibility level, led and operation mode.



Note: the image above shows the configuration for the alarm panel AMT 8000

17. Settings menu

17.1. General

This tab contains all the alarm panel configuration, which is divided into subtabs that helps to easily locate the desired configuration.

intelbras	Orline Alem Panet Disconnect
AMT 8000 Painel AMT 8000	General settings Save
Online	GINTRAL LOCK KNYDOME FUNCTIONS TREGERING FAULTS SENGERS TAMES
Settings	—
General	Partitioning
Users	One key arm
Zones	Vice way series Vice way series Vice base on arm and disarm (This setting does not apply to integrated siren)
Communication PGM	
Message	Arm with open zones
IP monitoring	6-digit password
Ethernet / Wifi	Trouble indication in siren
GFRS	Remote control clears memory
Timings	Instruct Control Calls Instructory Total Calls and Calls Instructory
Devices	Luisore eur ossay peep
Monitoring events	Select the alarm panel language Portuguese •
Push/Notifications	
Events	
Exit	
8000 Painel 8000	General settings Save and and
1e	GENERAL LOOIS KEYEDJARD PUNCTIONS TERGGERING FAULTS SENSORS TIMERS
ngs	
eral	Reset lock
5	Remote control lock
5 	Keyboard lock if wrong password
munication	
age	Lock partition 0 on events
onitoring	
rnet / Wifi	
5	
ngs	
ces	
itoring events	
Notifications	
5	

Communication PGM	Contrav Alum Parale Deconnect General settings General settings General settings General contractions (busy 0 Audite parts (busy 2 General settings) Mathematic energy busy 8 General settings Mathematic energy and the first lay Parts (by functions and the first lay	Size and serve
Settings General Users	Other New Pred	Sare Sone and and
Intelbras Auf 1000 Parel Auf 2000 Parel Auf 2000 Parel Columa Col	Online Alem Fandi Concernal settings Concernal and the Alementary Prover free of all intension Alema panel calment tamper	See and and
Incelebras Arr good para Trans Para Pa	Constrained Texaster Sector Sector	See See and ever

Note: the image above shows the configuration for the alarm panel AMT 8000

18. Users

This tab refers to user settings and their permissions. To edit the permission for a specific user, just edit the card and click Send. It is possible to edit several users at the same time and, at the end, click Save and Send to finish the operation.

	Conline Alarm Panet Disconnect Users		Save
Uptr Ame Uptr Ame Uptr Ame Uptr Ame Ubdation Main Uptr Ame Uptr Ame Uptr Ame 124 Uptr Ame Uptr Ame Uptr Ame 124 Uptr Ame Uptr Ame Uptr Ame Some Organ Spass For E Some Organ Spass For E Uptr Ame Uptr Ame Uptr Ame Uptr Ame		4 1 2 3 4 5 6 7 8 8 70 V/18	Þ
Uptr Ame Uptr Ame Uptr Ame Uptr Ame Ubdation Main Uptr Ame Uptr Ame Uptr Ame 124 Uptr Ame Uptr Ame Uptr Ame 124 Uptr Ame Uptr Ame Uptr Ame Some Organ Spass For E Some Organ Spass For E Uptr Ame Uptr Ame Uptr Ame Uptr Ame	Master	User 01	User 02
Ward Name Ward Parendi Ward Parendi Ward Parendi Ward Parendi Ward Parendi U24 Ward Parendi Ward Parendi Solent Organ Parel [S Organ Parel [S Solent Parendi Parendi Ward Parendi Ward Parendi Parendi Ward Parendi Parendi Parendi Ward Parendi Ward Parendi Parendi Ward Parendi Ward Parendi Ward Parendi	User's name		
User Parenet User Parenet User Parenet User Parenet 124 User Parenet User Parenet User Parenet 5.6me Organity Parenet Organity Parenet Organity Parenet Parenet Parenet Parenet User 04 User 04 User 04 User 05 User 04 User 04 User 04 User 04 User 04 User 05 User 04 User 04 User 06 User 04 User 04 User 07 User 04 User 04 User 06 User 04 User 04 User 07 User 04 User 04 User 06 User 04 User 04 User 07 User 04 User 04 User 06 User 04 User 04 User 07 User 04 User 04 User 06 User 06 User 06 User 07 User 06 User 06 User 07 User 06 User 06 User 07 User 06 User 06 User 06 User 06 User 06 User 07 User 06 User 06 User 06 User 06 User 06 User 07 User 06 User 06 User 06 User 06 </td <td>Denote Menter</td> <td>Usuario 01</td> <td>Usuario 02</td>	Denote Menter	Usuario 01	Usuario 02
Ver 7 Smooth User 7 Smooth User 7 Smooth Solent Over xm Bpass Particine Particine Ver 6 S User 6 S User 6 S User 6 S User 6 S User 6 S User 6 S User 6 S User 7 Smooth User 6 S User 6 S User 6 S User 7 Smooth User 6 S User 6 S User 6 S User 7 Smooth User 6 S User 6 S User 6 S User 7 Smooth User 6 S User 6 S User 6 S User 7 Smooth User 6 S User 6 S User 6 S User 7 Smooth User 6 S User 6 S User 6 S User 7 Smooth User 6 S User 6 S User 6 S User 7 Smooth User 6 S User 6 S User 6 S User 7 Smooth User 6 S User 6 S User 6 S User 7 Smooth User 6 S User 6 S User 6 S User 7 Smooth User 6 S User 6 S User 6 S User 7 Smooth User 6 S User 7 Smooth User 7 Smooth <td></td> <td>Hear's Passaged</td> <td>Line's Demonstra</td>		Hear's Passaged	Line's Demonstra
124 Voy am Space Voy am Spac			
Name Name Name 1	1234		
Image: Constraint of the state of	Submit	Only arm Bypass Part 🗸	Only arm Bypass Part 🗸
User 03 User 04 0 <		Partitions	Partitions
Lobest Lobest Lobest User 03 User 04 User 05 User 1 same User 04 User 05 User 04 User 04 User 05 User 05 User 04 User 06 User 06 User 07 User 06 User 07 User 06 User 07 User 07 User 06 User 07 User 07 User 07 User 06 User 07 User 06 User 07 User 07 User 06 User 07 User 07 User 07 User 07 User 07 User 06 User 07 User 07 User 07 User 07 User 07 User 07 User 07			
User 03 User 04 User 05 User 1 Ame User 1 Ame User 1 Ame Data 1 Ame User 1 Ame User 1 Ame Data 2 Amend User 1 Amend User 1 Amend User 1 Parend User 1 Parend User 1 Amend Only mm typem Perl [] Only mm typem Perl [] Only mm typem Perl [] Pathone User 2 Amend User 2 Amend		9 10 11 12 13 14 15 16	9 10 11 12 13 14 15 16
User 03 User 04 User 05 User 1 Ame User 1 Ame User 1 Ame Data 1 Ame User 1 Ame User 1 Ame Data 2 Amend User 1 Amend User 1 Amend User 1 Parend User 1 Parend User 1 Amend Only mm typem Perl [] Only mm typem Perl [] Only mm typem Perl [] Pathone User 2 Amend User 2 Amend			
Users name Users name Users name Dates 05 Dates 05 Dates 05 Dates 10 Dates 10 Dates 05 Dates 10 Dates 10 Dates 05 Dates 10 Dates 10 Dates 10 Dates 10 Dates 10 Dates 10 Dates 10 Dates 10 Dates 10 Dates 10 Dates 10 Dates 10 Dates 10		Submit	Submit
Usuario 63 Usuario 64 Usuario 65 Usuario Taminoti Usuario Taminoti Usuario 7 Aminotio Usuario Taminoti Usuario Taminotio Usuario 7 Aminotio Usuario Taminoti Usuario Taminotio Usuario Taminotio Usuario Taminotio Usuario Taminotio Usuario Taminotio Only sem Prescent Only sem Prescent Particiones Usuario Taminotio Prescent Usuario Taminotio Valuario Taminoti Usuario Taminotio Prescent Only sem Prescent Valuario Taminotio Usuario Taminotio Usuario Taminotio Prescent Only sem Prescent	User 03	User 04	User 05
tark Passed tark Passed tark Passed User Passed User Passed User Passed Oxy m ppm Pet D User Passed Oxy m ppm Pet D Oxy m ppm Passed User Passed User Passed User Passed Oxy m ppm Pet D Oxy m ppm Passed 10000 Pet D Oxy m ppm	User's name	User's name	User's name
User's Passord User's Passord User's Passord Only sam Spars Perf II Only sam Spars Perf II Pations Pations Pations 10212 at 41 51 40 71 at 10212 at 41 51 40 71 at 10212 at 41 51 40 71 at	Usuario 03	Usuario 04	Usuario 05
	User's Password	User's Password	User's Password
Particips Particips Particips 1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 8 1 2 3 4 5 6 7 1 1 2 3 4 5 6 <td>User's Password</td> <td></td> <td></td>	User's Password		
	Only arm 🔄 Bypass 📄 Part 🗹	Cniy arm Bypass Part 🗸	Only arm 🔄 Bypass 🔄 Part 🗸
	1 2 3 4 5 6 7 8		1 2 3 4 5 6 7 8
Submit Submit	Churk .	Charle	Charle

Please, refer to alarm panel manual for more information about the user specific settings. *Note:* the image above shows the configuration for the alarm panel AMT 8000.

19. Sectors

This tab refers to alarm panel sectors (zones) settings. Each sector can be configured individually (just click Send) or at the same time (just click Save and Send).

'as							
	Zones					Save	Save and sen
	CONFIGURATION ZONES						
	Automatic bypass by zone o	pening					
	Number of triggers to bypass a 20	one 0					
	ARM INPUT						
	Arm input zone	Disabled *					
	V Partition 1 V Partitio	on 2 🗸 Partition 3 🗸 F	artition 4 🗸 Arm allowe	si .			
	Partition 5 V Partitio		artition 8 🗸 Disarm allo				
	Partition 9 V Partitio		artition 12				
	V Partition 13 V Partitio	on 14 🗸 Partition 15 🗸 P	artition 16				
Q5	Online Alarm Panet Disco	innect					
qs	Online Alarm Panel: Disco	nnect				Save	Save and se
Q5		mect				Save	Save and se
Q5	Zones	mnect				Save	Save and set
Q5	Zones	innect				Save	Save and se
QS	Zones	nned		2 3 4 5 8 7 8 9 10		Save	Save and ser
as	Zones	nned	Zone 2	2 2 3 4 3 8 7 8 9 Vi	Zone 3	Save	Save and ser
Q5	Zones			10	Zone 3 Enabled		Save and ser
as	Zones connauration zones Zone 1 Enabled	€ Enabled	Zone 2 Enabled	va Enabled	Enabled	Trabled	Save and ser
QS	Zones CONFIGURATION ZONES Zone 1 Enabled Name	Enabled Sensor 01	Zone 2 Enabled Name	te ✓ Enabled Sensor 02	Enabled	Enabled Sensor 03	
QS	Zones CONFIGURATION 20045 Zone 1 Enabled Name Type	Insteed Sensor 01 Common	Zone 2 Enabled Name Type	te Enabled Sensor 02 Connon	Enabled Name * Type	Enabled Sensor 03 Common	
os	Zones conregutation zones Zoec 1 Enabled Name Type Partition	Instead Second 1 Common Have	Zone 2 Enabled Name * Type * Partition	ve Enabled Sensor 02 Correno None	Enabled Name Type • Partition	Enabled Sensor 03 Common None	
os	Zones contransation <u>rotes</u> Zone 1 Envided Name Type Particio Sinet	Trabled Sensor 01 Common Insee Normally open	Zone 2 Enabled Name Type Partition Silvent	rabled Sensor 02 Common Nore Nore	Enabled Name Type Partition Silent	Enabled Sensor 03 Common Nore Normally open	
Ω5	Zones Connormanation 2008 Contractuation 2008 Contractuation Contr	Instead Second 1 Common Have	Zone 2 Enabled Name Type Partition Stent Stary	viii Insteed Servior 02 Correnon Normally open Normally open	Enabled Name Type Partition Stent Stay	Enabled Sensor 03 Common None	
α5	Zones contransation <u>rotes</u> Zone 1 Envided Name Type Particen Steet	Inskied Senaro 0 Commo Kee Nomally open Dade Tanper	Zone 2 Erabled Name • Type • Partition Silent Sity Disable Digits	us Indered Sensor 02 Corenon Brade Tamper	Enabled Name Type Partition Stert Disable Digital Tamper	fnabled Sensor 03 Connon None None Disable Tamper	
Ω5	Zones Connormanation 2008 Contractuation 2008 Contractuation Contr	Trabled Sensor 01 Common Insee Normally open	Zone 2 Enabled Name Type Partition Stent Stary	viii Insteed Servior 02 Correnon Normally open Normally open	Enabled Name Type Partition Stent Stay	Enabled Sensor 03 Common Nore Normally open	•
Q5	Zones contrantanton zones Zone 1 Contrantanton Type Pretition Subret Subret Date Option Temper	Inskied Senaro 0 Commo Kee Nomally open Dade Tanper	Zone 2 Erabled Name • Type • Partition Silent Sity Disable Digits	us Indered Sensor 02 Corenon Brade Tamper	Enabled Name Type Partition Stert Disable Digital Tamper	fnabled Sensor 03 Connon None None Disable Tamper	
Ω5	Zones Connormation 25465 Connormation Zone 1 Connormation Partition Partitio	fnabled Sensor 01 Generon Trore Sociel Tanger Lond Tanger Lond Tanger	Zone 2 Enabled Name • Type • Partition	13 I Indeed Farear 02 Common Internet I Somally open I Somally open Level 2 momen togged dam Covinen togged dam	Enabled Name Type Type Start Start Start Sensor sensitivity	Enabled Sensor 03 Common Nore Monally opan Disable Tamper Level 2 (starmadiate senialit	v v

Note: the image above shows the configuration for the alarm panel AMT 8000.

20. Communication

This tab refers to alarm panel communication settings.

Please, refer to alarm panel manual to check if this option is available for your model.

Intelbras	Online Alam Facel. Discovered Communication	Since Since and send
Onire Sering Constant General Constant Zeres Series Constant Series Constant In Accession In Accession Devices	CBURAL H-OHIS MONTORING ACCOUNTS RECORD TEST Diff signal fixed 2	
incelbros Art more Art more Arter Ar	Outcome Discovert Communication Montroling 4:000015 RR000 1017 Montroling 4:1	Sare See and see
Intellocas Argentaria Series Series Case Ca	Outcome Decome Statue Month Month <td< th=""><th>Save See and sport</th></td<>	Save See and sport
intelbros Mir 2004 Presi Mir 2004 Presi Presi Mir 2004 Mir 2004 Mi	Criter Alem Fares	See

Note: the image above shows the configuration for the alarm panel AMT 8000.

21. PGM

This tab refers to PGM's settings. Each PGM have a specific card at General subtab, which allows to be configured individually or in group.

Orine Alarm Panet Disc	onnect		
PGM's			Save and
GENERAL SCHEDULED POM			
PGM 1 Name: PGM 01 Event: Software Only Mode: On/Off		Edit PGM 2 Name: PGM 02 Event: Software Only Mode: OnlyOff	
PGM 3 Narre: PGM 03 Event: Software Only Mode: On/Off		Edit PGM 4 PGM 4 Name PGM 04 Event: Software Only Mode: On/Off	
PGM 5 Name: PGM 05 Event: Software Only Mode: On/Off		Edit PGM 6 Name: PGM 06 Event: Software Only Mode: On/Off	
	PC Name	GM 1	
	PGM1		
	Mode		1
	On/Off	•	1
	On/Off Event	-]
		•]
	Event]
	Event Software Only		
	Event Software Only Partition]]

On Scheduled PGM subtab, it is possible to schedule a PGM to activate / deactivate on a specific day and time of the week.

Please, refer to alarm panel manual to check if this option is available for your model.

intelbras	Online Alam Panel: Disconnect	
AMT 8000 Painel AMT 8000	PGM's	Save Save and send
Online	GENERAL SCHEDULED FOM	
Settings General Users	Select a PGM POM 1 + PGM 1	
Zones Communication PGM	ACTWATE	DEACTIVATE
Message	Sunday 02:00	Sunday 00:00
IP monitoring Ethernet / Wrls GIRS	Monday 0000	Monday 02200
Timings Devices	Tuesday 00:00	Tuesday 00:00
Monitoring events Push/Notifications	Wednesday 0250	Wednesday 0200
Events Exit	Thursday 00:00	Thusday 00:00
	Friday 00.60	Friday 00.00
	Saturday 00:00	Saturday 02:00
	Holidays 00:00	Holidays 00:00

Note: the image above shows the configuration for the alarm panel AMT 8000.

22. IP Monitoring

This tab refers to IP monitoring settings, which can be done via DNS or IP. Each alarm panel model has its own settings.

Please, refer to alarm panel manual to check if this option is available for your model.

intelbras	Online Alarm	Panet: Disconnect		
AMT 8000 Painel AMT 8000	IP monit	toring		Save Save and send
Online				
Settings	SERVER 1		SERVER 2	
General	IP	0000	P	0.0.0
Users				
Zones	DNS		DNS	
Communication				
PGM	Port	9009	Port	9009
Message IP monitoring				
IP monitoring Ethernet / Wifi	Enable event	t sending	Enable even	
GPRS	Use DNS ad	dress	Use DNS ad	dress
Timings				
Devices				
Monitoring events	Communication p	ariority Ethemet then GPRS •		
Push/Notifications				
Events				
Exit				

Note: the image above shows the configuration for the alarm panel AMT 8000.

23. Ethernet/Wi-Fi

This tab refers to Ethernet / Wi-Fi settings.

intelbras	Online Alarm Panel: Disconnect		
AMT 8000 Painel AMT 8000	Ethernet / Wifi		Save Save and send
Online Settings General	GENERAL WIFI Search the Wifi Get IP address automatically (DHCP)		
Users Zones	IP address	192.168.1.100	
Communication PGM	Subnet mask	255.255.255.0	
Message IP monitoring	Gateway	192.168.1.1	
Ethernet / Wifi GPRS	DNS Server #1	8.8.8	
Timings Devices Monitoring events	DNS Server #2	8844	
Push/Notifications Events Exit	Ethernet UNK test delay (minutes) 5		
	WIFI		
	Wifi Disabled Wifi Enabled (in case of AC power loss, operates on battery)		
	With Enabled (AC power only) With Enabled (AC power only)		
	Network Name (SSID)		
	Network password		
intelbras	Online Alarm Panel: Disconnect		
AMT 8000 Painel AMT 8000	Ethernet / Wifi		Save Save and send
Online Settings	GENERAL WIFI Search the WVI		
General Users	IP address 192.168.1.101		
Zones Communication	Subnet mask 255.255.0		
PGM Message	Gateway 192.168.1.1		
IP monitoring Ethernet / Wifi	DNS Server #1 8.8.8.8		
GPRS Timings	DNS Server #2 8.8.4.4		
Devices Monitoring events			
Push/Notifications Events			
Exit			

On Search on Wi-Fi subtab, the software will search and show all nearby available Wi-Fi.

Intelbras	Orline Alarm Panel: Disconnect Ethernet / Wifi		Save and send
nine ettings	GENERAL WIFI Search the Wifi		
General Users	Network Name (SSID)	Network Name (SSID)	Network Name (SSID)
Consis Communication	FAI	NPDI-2	npdi Seva
fessage	Silv	Save	Save
'monitoring hernet / Wifi	Network Name (SSID)	Network Name (SSID)	
PRS mings	Ave	JADE	
vices initoring events	Save	Save	
ish/Notifications			
enti It			

Note: the image above shows the configuration for the alarm panel AMT 8000. Please, refer to alarm panel manual to check if this option is available for your model.

24. GPRS

This tab refers to GPRS settings.

Save Save and send
Chip 2
0000
: test delay (minutes) 5
tween reconnections (minutes)

Note: the image above shows the configuration for the alarm panel AMT 8000.

Please, refer to alarm panel manual to check if this option is available for your model.

25. Auto-Activation

This tab refers to Auto-Activation settings. At Scheduled ATV/DTV, the alarm panel can schedule to activate / deactivate by day and time of the week.

oras	Online Alarm Panel: Disconnect	
Painel	Timings	
	GENERAL SCHEDULED ARM/DISARM	
ieral	Timers	
lsers	No movement timer (minutes)	0
Corres Communication	No movement unter (minutes)	·
GM	Date/time sync interval	1
lessage	Categoriae sync, interval	
monitoring	Auto-arm time (00:00)	00:00
thernet / Wifi		
PRS		
imings	PARTITIONS	
Nevices Monitoring events	V Partition 1 V Partition 2 V Partition 3 V Partition 4	4
Push/Notifications	✓ Partition 5 ✓ Partition 6 ✓ Partition 7 ✓ Partition 1	8
wints	V Partition 9 V Partition 10 V Partition 11 V Partition 1	
init.	Partition 13 Partition 14 Partition 15 Partition 1	
	Paroboli 13 V Paroboli 14 V Paroboli 15 V Paroboli	10

intelbras	Online Alarr	Panel: Disconnect						
AMT 9000 Painel AMT 9000	Timings						Save	Save and send
Online	GENERAL SCI	HEDULED ARM/DISARM						
Settings General	Select a partition	Partition 1 +						
Users Zones	Partition 1							
Communication PGM	AUTO-ARM		AUTO-DISARM		HOLIDAYS			
Message IP monitoring	Sunday	00:00	Sunday	00:00	Holiday 00	00/00		
Ethernet / Wifi GPRS	Monday	00.00	Monday	00:00	Holiday 01	00/00		
Timings Devices	Tuesday	00.00	Tuesday	00:00	Holiday 02	00/00		
Monitoring events Push/Notifications					Holiday 03	00/00		
ivents Svit	Wednesday		Wednesday		Holiday 04	00/00		
	Thursday	00:00	Thursday	00:00	Holiday 05			
	Friday	00:00	Friday	00:00	Holiday 06			
	Saturday	00.00	Saturday	00:00	Holiday 07			
	Holidays	00:00	Holidays	00:00				
					Holiday 08			
					Holiday 09	00/00		

Note: the image above shows the configuration for the alarm panel AMT 8000. Please, refer to alarm panel manual to check if this option is available for your model.

26. Devices

This tab is available only to AMT 8000 and AMT 2018 E Smart models. Each one of these models have its own settings, and it allows to add and remove the alarm panel wireless devices.

intelbras	Online Alarm Par	Disconnect					
AMT 8000 Painel AMT 8000	Devices					Save	Save and send
Online Settings General	GENERAL KEY FO		ERASE DEVICE				
General Users Zones	KEYBOARD PARTITIO						
Communication PGM			• 3 Al	- 4	AI +		
Message IP monitoring	5 41	• 6 AI	• 7 Al	- 8	AI *		
Ethernet / Wifi GPRS	9 41	- 10 All	• 11 AI	- 12	41 -		
Timings Devices Monitoring events	13 Ali	* 14 AI	* 15 AI	• 16	AI *		
Push/Notifications Events	SIREN PARTITION						
for	1 4	* 2 Al	* 3 Al	* 4	Al. •		
	5 40	• 6 Al	• 7 Al	* 8	AI *		
	9 All	* 10 All	* 11 Al	* 12	Al *		
	13 All	- 14 AI	• 15 All	- 16	м -		
	ENABLE SIRENE BEEP Partition 1 Partition 5 Partition 9 Partition 13	PARTITION Partition 2 Partition 6 Partition 10 Partition 14 Partition 14	 Partition Partition Partition Partition 	7 🗸	Partition 4 Partition 8 Partition 12 Partition 16		
intelbras	Online Alarm Pane	t Disconnect					
AMT 8000 Painel AMT 8000	Devices					Save	Save and send
Online Settings	GENERAL KEY FOBS	REGISTER DEVICE	ERASE DEVICE				
General Users Zones Communication PGM Message IP monitoring Desame (Mis	User key fob 03 Button 1: Silent pa Button 2: Arm/Dis Button 3: Medical	arm all partitions		Edi			
Etherner / Will GPRs Tarlings Devices Monitoring events Path/Notifications Events Exit							

Devices				Save
GENERAL KEY FORS	REGISTER DEVICE ERASE DEVICE			
Select device type Ke	iy fob 🔹			
User 0		User 1	User 2	
User 3		User 4	User 5	
User 6		User 7	User 8	
User 9		User 10	User 11	
User 12		User 13	User 14	
User 15		User 16	User 17	
User 18		User 19	User 20	
User 21		User 22	User 23	
User 24		User 25	User 26	
User 27		User 28	User 29	
User 30		User 31	User 32	
User 33		User 34	User 35	
056133		0321 34	User 35	
Online Alarm Panel	t Disconnect			
Devices				Save
GENERAL KEY FORS	REGISTER DEVICE ERASE DEVICE			
GENERAL NET FORS	REDISTER DEVICE			
Select device type Ke	y fob 🔹			
User 0		User 1	User 2	
		User 4	User 5	
User 3		User 7	User 8	
User 5			User 11	
User 6			out II	
User 6 User 9		User 10	Upor 14	
User 6 User 9 User 12		User 13	User 14	
User 6 User 9 User 12 User 15		User 13 User 16	User 17	
User 6 User 9 User 12 User 15 User 18		User 13 User 16 User 19	User 17 User 20	
User 6 User 9 User 12 User 15		User 13 User 16	User 17	

Note: the image above shows the configuration for the alarm panel AMT 8000. Please, refer to alarm panel manual to check if this option is available for your model.

27. Monitoring Events

This tab refers to Monitoring Events.

elbras	Online Alarm Panel: Disconnect		
lainel	Monitoring Events	Save an	nd send
	······································		
	ZONE ALARM OPENING ZONE ALARM RESTORE USER ARM USER DE	Aller	
	TAMPER RESTORE TAMPER OPENING EVENTS RESTORE EVENTS	24EMING	
	Zone alarm 01	Zone alarm 02	- I
	Zone alarm 03	Zone alarm 04	
cation	Zone alarm 05	Zone alarm 06	- 1
	Zone alarm 07	Zone alarm 08	
ring Wifi	Zone alarm 09	Zone alarm 10	- 1
	Zone alarm 11	Zone alarm 12	
	Zone alarm 13	Zone alarm 14	
g events	Zone alarm 15	Zone alarm 16	- 1
fications	Zone alarm 17	Zone alarm 18	
	Zone alarm 19	Zone alarm 20	
	Zone slam 21	Zone alarm 22	- 1
elbras	Online Alarm Panet Disconnect	Sar Sar	ad send
elbras	Online Alarm Panet Disconnect Monitoring Events	See See	nd send
			nd send
	Monitoring Events	ABM	nd send
	Monitoring Events 2016 Alam Offining 2016 Alam 185102 ULER Adm. ULER Adm. Tawerk 1851028 Tawerk Offining 2016 Definits 18510168 Definits	JAN Seven	to send
binel	Monitoring Events 2006 AUM Official 2006 AUM Off	ann seona Zone dam netion 62 🛛	nd send
binel	Monitoring Events 2004 ALAM OFFICE ZONE ALAM OFFICE VERIAM USE DAM US	ADA ADA ADanado Zone alum refore 52 2 Zone alum refore 54 2	nd send
tainel	Monitoring Events 2004 AUM ORDER 2004 AUM ORDER USE AUM ORDER<	ADA ADA ADanado Zone alum refore 52 2 Zone alum refore 54 2	nd send
cation ring	Monitoring Events tele Autor Strote tele Autor Strote <thtele autor="" strote<="" th=""> tele Autor Strote</thtele>	ante Selandi Zone aliam rediore B2 2 Zone aliam rediore B4 2 Zone aliam rediore B4 2 Zone aliam rediore B4 2	ad send
	Monitoring Events tele Autor Strote tele Autor Strote <thtele autor="" strote<="" th=""> tele Autor Strote</thtele>	ante Selandi Zone aliam rediore B2 2 Zone aliam rediore B4 2 Zone aliam rediore B4 2 Zone aliam rediore B4 2	nd send
cation ring	Monitoring Events 2006 ALANG ORDER ZMR ALANG MESTORE TAMER COREMO URL ALANG POSTS MESTORE ZMR ALANG Zmr Alang Z	Ally John J Zone allem refore S2 5 Zone allem refore S2 5 Zone allem refore S3 5 Zone allem refor	nd send
taod cation ving wins	Monitoring Events With Anni Unit Anni	2004 Stream 2004 All and status etco & All and	nd send
taod cation ving wins	Monitoring Events 2004 ALANA GENIN Imme ALANA KETOTER TAMER KETOTER Use ALANA DEDISTRUCTURE Use ALANAA DEDISTRUCTURE Use ALANAA DEDISTRUCTURE Use ALANAA DEDISTRUCTURE Use ALANAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA	AM 2004 diam restore (2) (2) 2014 diam restore (3) (2) 2014 diam restore	ad send
tainet cation ving Wink	Monitoring Events Mark Aller Aller Vill Aller	AMA totand Zone allow refore (6) Zone allow refore (6) Zone allow refore (6) Zone allow refore (7) Zone allow refore (7) Zone allow refore (8) Zone allow refor	ad send
taod cation ving wins	Monitoring Events Mark Autor Mitting Mark Aut	AN 2004 20	bine bin

intelbras	Online Alarm Panel: Disconnect			
AMT 8000 Painel AMT 8000	Monitoring Events			Save Save and send
Online Settings	ZONE ALARM OPENING ZONE ALARM RESTORE TAMPER RESTORE TAMPER OPENING	USER ARM USER DESARM EVENTS RESTORE EVENTS OPENING		
General Users Zones	User arm 00		User arm 01	
Communication PGM	User arm 02 User arm 04		User arm 03 User arm 05	
Message IP monitoring	User arm 06		User arm 07	
Ethernet / Wifi GPRS	User arm 08		User arm 09	
Timings Devices	User arm 10 User arm 12		User ann 11 User ann 13	
Monitoring events Push/Notifications	User arm 14		User arm 15	•
Events Exit	User arm 16 User arm 18		User ann 17 User ann 19	
	User arm 20		User arm 21	
	Online Alarm Panet Disconnect			
intelbras	Monitoring Events			Save Save and send
AMT 8000 Painel AMT 8000				
Online Settings	ZONE ALARM OPENING ZONE ALARM RESTORE TAMPER RESTORE TAMPER OPENING	USER ARM USER DISARM EVENTS RESTORE EVENTS OPENING		
General Users	User disarm 00		User disarm 01	
Zones Communication	User disarm 02		User disarm 03	
PGM Message	User disarm 04 User disarm 06	✓ ✓	User disarm 05 User disarm 07	
IP monitoring Ethernet / Wifi GPRS	User disarm 08		User disarm 09	•
Timings	User disarm 10		User disarm 11	
Devices Monitoring events Push/Notifications	User disarm 12 User disarm 14		User disarm 13 User disarm 15	
Events	User disarm 16		User disarm 17	
E.M.	User disarm 18 User disarm 20	 ✓ ✓ 	User disarm 19 User disarm 21	
		_		-
intelbras	Online Alarm Panel: Disconnect			
AMT 8000 Painel AMT 8000	Monitoring Events			Save Save and send
Online	ZONE ALARM OPENING ZONE ALARM RESTORE			
Settings General	TAMPER RESTORE TAMPER OPENING	EVENTS RESTORE EVENTS OPENING		
Users Zones	Tamper restore 01		Tamper restore 02	
Communication PGM	Tamper restore 03 Tamper restore 05		Tamper restore 04 Tamper restore 05	
Message IP monitoring Ethernet / Wifi	Tamper restore 07		Tamper restore 08	
GPRS	Tamper restore 09 Tamper restore 11		Tamper restore 10 Tamper restore 12	
Timings Devices Monitoring events	Tamper restore 13		Tamper restore 14	
Push/Notifications Events	Tamper restore 15 Tamper restore 17		Tamper restore 16 Tamper restore 18	
Exit	Tamper restore 19		Tamper restore 20	
	Online Alarm Panet Disconnect			
intelbras	Monitoring Events			Save Save and send
AMT 8000 Painel AMT 8000	ZONE ALARM OPENING ZONE ALARM RESTORE	USER ARM USER DISARM		
Online Settings	TAMPER RESTORE TAMPER OPENING	EVENTS RESTORE EVENTS OPENING		
General Users Zenera	Tamper opening 01		Tamper opening 02	
Zones Communication PGM	Tamper opening 03 Tamper opening 05		Tamper opening 04 Tamper opening 06	
Message IP monitoring	Tamper opening 07		Tamper opening 06	
Dhernet / Wifi GPRS	Tamper opening 09		Tamper opening 10	
Timings Devices	Tamper opening 11 Tamper opening 13		Tamper opening 12 Tamper opening 14	
Monitoring events Push/Notifications	Tamper opening 15		Tamper opening 16	
Events Exit	Tamper opening 17 Tamper opening 19		Tamper opening 18 Tamper opening 20	
	Tamper opening 21		Tamper opening 22	
		-		-
intelbras	Online Alarm Panel: Disconnect			
AMT 8000 Painel AMT 8000	Monitoring Events			Save Save and send
Online Settings	ZONE ALARM OPENING ZONE ALARM RESTORE TAMPER RESTORE TAMPER OPENING	USER ARM USER DEARM EVENTS RESTORE EVENTS OPENING		
General Users	Wireless device battery restore	EVENIS DERING	Rf supervision restore	
Zones Communication	Wireless device battery restore Zone bypass restore		Rf supervision restore AC network restore	
PGM Message	Panel low battery restore		Panel battery missing restore	
IP monitoring Ethernet / Wifi	Telephone line restore Auto-arm		Remote arm One key arm	
GPRS Tirrings	Arm under duress		Device expander tamper	
Devices Monitoring events Push/Notifications				
Events				

ne Z01	Aonitoring Events NE ALARM OPENING ZONE ALARM RESTORE MMEER RESTORE TAMPER OPENING	USER ARM USER DISARM EVENTS RESTORE EVENTS OPENING		Save Save and send
ings TAN				
	IMPER RESTORE TAMPER OPENING	EVENTS RESTORE EVENTS OPENING		
5	Wireless device low battery	v	Supervision failure	✓
	Zone bypass		Automatic zone bypass	
	AC power failure	•	Panel low battery	
age pritoring	Panel battery missing		Telephone line cut off	-
	Remote disarm		Auto-disarm	-
i.		-		
3* 	Disarm under duress		System reset	×.
ars toring events	Programing change	V	Failed to report event	
	Wrong password		Remote access	
	Manual Test		Periodic test	
	Event buffer reset		Date and time reset	-
	Device expander tamper		Siren tamper	-

Note: the image above shows the configuration for the alarm panel AMT 8000

Please, refer to alarm panel manual to check if this option is available for your model.

28. Push Events

This tab refers to push events settings, which enable / disable events that can be sent by the alarm panel.

Intelbras	Ortine Alarrs Panel: Disconnect Push/Notifications			Save and send
General Users Zones Communication	Central Arm / Disarm		Zone alarm	
PGM Message IP monitoring Uthernet / Wifi GPRS	24 hour alarm Medical emergency alarm	 ✓ 	Silent alarm	
Timings Devices Monitoring events PublyNotNations Events	Audible Panic alarm Sensor Tamper		Silent Panic alarm Sensor Low Battery	
trens Ext	RF Supervision Failure Automatic Zone Bypass		Zone Bypass AC Power loss	0

Note: the image above shows the configuration for the alarm panel AMT 8000 Please, refer to alarm panel manual to check if this option is available for your model.

29. Events

Another available feature is, when connected to the alarm panel, to view its event buffer. The alarm panel stores in its internal memory the last 512 events, and it is shown in the software.

8000 Painel 8000	Events		Zo	ne events	Search for the desired event Search Export	events
ine	Event	Date and Time	Zone/User	Partition	Description	
tings						
its	001	25/04/2023 10:58:08	7	0	Sensor 07 - Temporary zone override restoration	
	002	25/04/2023 10:58:08	6	0	Sensor 06 - Temporary zone override restoration	
	003	25/04/2023 10:58:08	5	0	Sensor 05 - Temporary zone override restoration	
	004	25/04/2023 10:58:08	4	0	Sensor 04 - Temporary zone override restoration	
	005	25/04/2023 10:58:08	3	0	Sensor 03 - Temporary zone override restoration	
	006	25/04/2023 10:58:08	2	0	Sensor 02 - Temporary zone override restoration	
	007	25/04/2023 10:58:08	1	0	Sensor 01 - Temporary zone override restoration	
	008	25/04/2023 10:58:08	6	0	Sensor 06 - Zone Trigger Restore	
	009	25/04/2023 10:58:08	5	0	Sensor 05 - Zone Trigger Restore	
	010	25/04/2023 10:58:08	4	0	Sensor 04 - Zone Trigger Restore	
	011	25/04/2023 10:58:08	2	0	Sensor 02 - Zone Trigger Restore	
	012	25/04/2023 10:58:08	1	0	Sensor 01 - Zone Trigger Restore	
	013	25/04/2023 10:58:08	198	0	Deactivation via keyboard or phone Usuario 98 - of partition 0)
	014	25/04/2023 10:57:28			Sensor 07 - Temporary zone cancellation	
	015	25/04/2023 10:57:28	6		Sensor 06 - Temporary zone cancellation	
	016	25/04/2023 10:57:28			Sensor 05 - Temporary zone cancellation	

Note: it is possible to export and generate a PDF to print all these events.

To export the events, see the steps below:

- » Click Export events button;
- » A new window with the events report will be displayed;
- » This report can be saved in the local machine or printed.

DDN QQ10	D% 🔽				
			Eve	ents R	eport
	192		AMT	Remoto	Desktop 25/04/2023 12:04:12
intel	bras				customer name: AMT 8000 Painel
Numbe	Date and Time	Zone / User	Partitio	Event	
1	25/04/2023 10:58:08	7	0	Sensor	07 - Temporary zone override restoration
2	25/04/2023 10:58:08	6	0	Sensor	06 - Temporary zone override restoration
3	25/04/2023 10:58:08	5	0	Sensor	05 - Temporary zone override restoration
4	25/04/2023 10:58:08	4	0	Sensor	04 - Temporary zone override restoration
5	25/04/2023 10:58:08	3	0	Sensor	03 - Temporary zone override restoration
6	25/04/2023 10:58:08	2	0	Sensor	02 - Temporary zone override restoration
7	25/04/2023 10:58:08	1	0	Sensor	01 - Temporary zone override restoration
8	25/04/2023 10:58:08	6	0	Sensor	06 - Zone Trigger Restore
9	25/04/2023 10:58:08	5	0	Sensor	05 - Zone Trigger Restore
10	25/04/2023 10:58:08	4	0	Sensor	04 - Zone Trigger Restore
11	25/04/2023 10:58:08	2	0	Sensor	02 - Zone Trigger Restore
12	25/04/2023 10:58:08	1	0	Sensor	01 - Zone Trigger Restore
13	25/04/2023 10:58:08	198	0	Deactiva	ion via keyboard or phone Usuario 98 - of partition 00
14	25/04/2023 10:57:28	7	0	Sensor	07 - Temporary zone cancellation
15	25/04/2023 10:57:28	6	0	Sensor	06 - Temporary zone cancellation
16	25/04/2023 10:57:28	5	0	Sensor	05 - Temporary zone cancellation
17	25/04/2023 10:57:28	4	0	Sensor	04 - Temporary zone cancellation
18	25/04/2023 10:57:28	3	0	Sensor	03 - Temporary zone cancellation
19	25/04/2023 10:57:28	2	0	Sensor	02 - Temporary zone cancellation
20	25/04/2023 10:57:28	1	0	Sensor	01 - Temporary zone cancellation
21	25/04/2023 10:55:13	1	0	Sensor	01 - Zone Shooting
22	25/04/2023 10:55:12	2	0	Sensor	02 - Zone Shooting
23	25/04/2023 10:55:12	6	0	Sensor	06 - Zone Shooting

29.1. Event Report

Another function available in the Events Tab is the Event Report, which contains the latest events in the center, with the quantity depending on each model, along with a graph relating to each type of event in the last 7 days.

» To generate this report, go to the events tab and click on Print, a new page will open with all the information.

intelbras	Online /	Narm Panel: Disconne	ect		
8 EG T 2018 E/EG	Event	5			Zone events Search for the desired event Export Print
ine	Event	Date and Time	Zone/User	Partition	Description
ne ings	1.1	12/19/2023 10:28:32	0	0	Remote access via download / upload software
its	2	12/19/2023 08:51:09	0	0	Remote access via download / upload software
		12/18/2023 13:56:55	0	0	Remote access via download / uplcad software
	4	12/18/2023 13:37:15	0	0	Remote access via download / upload software
	5	12/18/2023 11:27:58	0	0	Remote access via download / upload software
	6	12/18/2023 11:26:14	0	0	Event buffer reset
	7	12/15/2023 13:52:15	0	0	Remote access via download / upload software
	8	12/15/2023 13:49:17	0	0	Silent Panic
	9	12/15/2023 12:13:46	0	0	Main battery missing or inverted
	10	12/15/2023 12:13:42	0	0	AC power restore
	11	12/15/2023 12:13:42	0	0	Date and time have been reset

Note: to generate the report, the web server must be enabled, as explained in topic 5. Automatic connection to an account via Command Line.

» When you click on print, a report will be displayed as shown in the image below.

🅘 🐑 🔲 💌 Intelbras - AMT Remoto Desktop 🗙 🕂							
← ♂ O localhost:55432/report/events							医化合合剂 "
Amt Remoto Desktop							intelbras
	Last wee	ek's events			Event Type	Zone / User	
	28 21 14		26		50.0%	 Zone / User Wireless devices User System 	
	0	0 4 0 0 Mon Tue Wed Thu	Fri Sat	11 Sun	2155		
	Events						
	Event	Date and time	Zone	Partition	Description	Status	
	1	19/12/2023 10:28:32	0	0	Remote access via download / upload software	•	
	2	19/12/2023 08:51:09	0	0	Remote access via download / upload software	•	

30. Problem solving

If you make use of multiple monitors, there is a chance that the application dialog boxes will be displayed incorrectly.

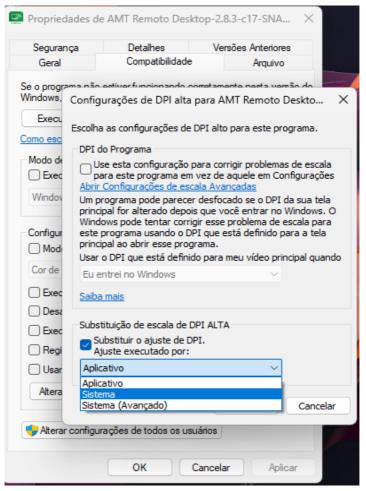
To solve this problem, just follow the steps below.

- 1. Right-click on AMT Remoto Desktop icon and select the Properties options.
- 2. Access the Compatibility tab.

Segurança	Detalhes	Versões Anterion
Geral	Compatibilidade	Arquivo
ndows, tente exe	estiver funcionando con cutar a solução de prot o de problemas de com	olemas de compatibi
	ualmente as configuraç	
lodo de compatib	ilidade	
Executar este	orograma em modo de e	compatibilidade:
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onfigurações		
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Modo de cor re		
Modo de corre Corde 8 bits (256) ~	480
)	480
Modo de cor re Cor de 8 bits (256 Executar em re Desabilitar otim) solução da tela 640 x 4 izações de tela inteira	
Modo de cor re Cor de 8 bits (256 Executar em re Desabilitar otim Executar este p)	strador
Modo de corre Cor de 8 bits (256 Executar em re Desabilitar otim Executar este p Registrar este p) solução da tela 640 x 4 izações de tela inteira programa como adminis	strador zação
Modo de cor re Cor de 8 bits (256 Executar em re Desabilitar otim Executar este j Registrar este j Usar o gerenci) solução da tela 640 x 4 izações de tela inteira programa como adminis programa para reiniciali: amento de cores ICC d	strador zação
Modo de cor re Cor de 8 bits (256 Executar em re Desabilitar otim Executar este j Registrar este j Usar o gerenci) solução da tela 640 x 4 izações de tela inteira orograma como adminis orograma para reiniciali	strador zação
Modo de cor re Cor de 8 bits (256 Executar em re Desabilitar otim Executar este j Registrar este j Usar o gerenci Aterar configura) solução da tela 640 x 4 izações de tela inteira programa como adminis programa para reiniciali: amento de cores ICC d	strador zação e exibição herdada

3. Select Change high DPI settings option.

4. Check the *Override DPI adjustment* checkbox, as shown in the next figure. Next, in the *Adjustment performed by* select the *System* option.



5. Done, just click *Ok* on the opened windows for the change to be saved and the *AMT Remoto Desktop* application will display its dialog boxes correctly again.

Warranty term

It is established that this warranty is granted upon the following conditions:

Client's name:	
Client's signature:	
Invoice number:	
Date of purchase:	
Model:	Serial number:
Retailer:	

- 1. All the parts, pieces and components of the product are guaranteed against possible manufacturing defects, which may arise, for the term of 1 (one) year, with a term of 3 (three) months' legal warranty plus 9 (nine) months' contractual warranty –, counting from the date of purchase of the product by the Consumer, as appears in the product purchase bill of sale, which is an integral part of this Term throughout the domestic territory. This contractual warranty includes the free exchange of parts, pieces and components which have a manufacturing defect, including the expenses with labor used in this repair. If there is no manufacturing defect, but defect(s) arising from misuse, the Consumer shall bear these expenses.
- The installation of the product shall be executed in accordance with the Product Manual and/or Installation Guide. If your product requires the installation and configuration by a qualified technician, seek a suitable specialized professional, the costs of these services not being included in the product amount.
- 3. Having perceived the defect, the Consumer shall immediately contact the nearest Authorized Service which appears in the report offered by the manufacturer – they are the only ones authorized to examine and remedy the defect during the warranty term foreseen herein. If this is not respected, this warranty shall lose its validity, as it shall be characterized as product infringement.
- 4. If the Consumer requests home service, it shall contact the nearest Authorized Service to inquire about the technical visit rate. If it is necessary to remove the product, the ensuing expenses, such as those of transportation and insurance of the taking and return of the product, shall be the Consumer's responsibility.
- 5. The warranty shall lose its validity totally in the occurrence of any of the following cases: a) if the defect is not one of manufacture, but is caused by the Consumer or by third parties foreign to the manufacturer; b) if the damage to the product arises from accidents, disasters, agents of nature (lightning, floods, landslides, etc.), humidity, voltage in the electrical network (excess voltage caused by accidents or excessive fluctuations in the network), installation/ use in disagreement with the user's manual or arising from natural wear of the parts, pieces and components; c) if the product has undergone effects of a chemical, electromagnetic, electrical or animal (insects, etc.) nature; d) if the serial number of the product has been falsified or erased; e) if the appliance has been infringed.
- 6. This warranty does not cover loss of data; therefore, it is advisable that if it is the case of the product, the Consumer makes a backup regularly of the data which appears in the product.
- 7. Intelbras is not responsible for the installation of this product, or for possible attempts at fraud and/or sabotage in its products. Maintain the updates of the software and applications used up-to-date, if it is the case, as well as the network protection required for defense against hackers. The equipment is guaranteed against defects in its usual conditions of use, it being important to bear in mind that, as it is electronic equipment, it is not free of fraud and scams which may interfere with its correct functioning.
- 8. After its useful life, the product must be delivered to an authorized Intelbras service center or directly disposed of in an environmentally appropriate manner to avoid environmental and health impacts. If you prefer, the battery, as well as other unused Intelbras brand electronics, can be disposed of at any Green Eletron collection point (waste management facility to which we are associated). If you have any questions about the reverse logistics process, please contact us at (48) 2106-0006 or 0800 704 2767 (Monday to Friday 8am to 8pm and Saturdays 8am to 6pm) or via -mail support@intelbras.com.br.

These being the conditions of this complementary Warranty Term, Intelbras S/A reserves the right to alter the general, technical and esthetic features of its products without prior notice.

All the images of this manual are illustrative.

Product benefiting from the Legislation of Informatics.

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The LICENSEE agrees that the LICENSOR may collect and use technical data from its device, such as specifications, configurations, operating system versions, type of internet connection and the like.

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This contract may be terminated in the interest of the parties at any time or for breach of any clause.

12. General conditions

Failure to comply with isolated conditions of this contract does not invalidate the entire contract, and any modification must be processed in writing, the verbal agreements not being in force or having any effect.

13. Forum

The parties elect the jurisdiction of São José - SC, to resolve any doubts or disputes arising from this contract, excluding any other, however privileged it may be.

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